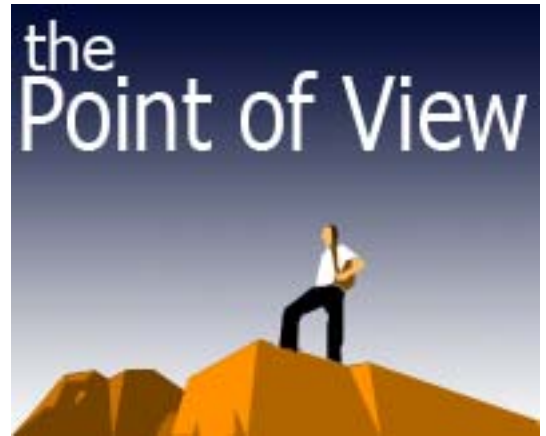




Orlando



Volume 1 number 6

June 2008



\$90,727.20 to fight

A message from...

Jeff Thomas

Assistant General Manager



While trying to think about what to write for this article, one word kept coming to mind ... **opportunity**. We are all fortunate to work here at Manheim

Orlando, a subsidiary of Cox Enterprises which was founded in 1898. The company continues to be committed to offering opportunities to its employees such as education, training and promotion from within.

We hope everyone is aware of the programs available to provide assistance for those who wish to continue their education. If you have any questions, you may seek advice from our Human Resources department. There are also many classes available on MAINSTREET (<http://mainstreet.manheim.com>) for those who desire to focus on auction related subjects.

Manheim Orlando is committed to employee training and development. All new hires now complete a one week orientation before beginning their new job. Freddy Clark and Toni Pennington head up our training department and are located in Human Resources. Ask your manager or Human Resources about opportunities for specific training available for your department, but please be patient as the schedule is filling quickly.

Manheim Orlando is very proud of its people who have made the most of the opportunities available here. Several of our team members over the years have gone on to be General Managers at other locations; we even have a few people who are on the corporate staff. Also, without exception, all of our managers and supervisors have come up through the ranks at this or another Manheim location.

Every day presents opportunity for us at this location. Maybe it is to learn from or mentor a team member, or help one of our many customers. Whatever that opportunity is, please make the most of it ... who knows where that may take you!

Jeff Thomas

Assistant General Manager

Page 5

We got an award! Manheim Orlando does it again!

Page 8

Learn something new and keep up with what's going on with "Did You Know".

Page 10

El Mole is dishing out the dirt from the "IT Underground"

Page 14

Let the games begin! Who's that kid, Word search, and more Artist corner.

Helpful Manheim Orlando Facts

- *Manheim Orlando has registered 161,456 vehicles so far this year (vs. 133,398 in 2007) and sold 87,475 (vs. 78,696 in 2007).*
- *Sign up a new MAFS account and earn a cool \$250.! See MAFS for details.*

Heat Stress: How to stay safe as the temp goes up.

High temperatures and humidity stress the body's ability to cool itself, and heat illness becomes a special concern during hot weather. There are three major forms of heat illnesses: **heat cramps**, **heat exhaustion**, and **heat stroke**, with heat stroke being a life threatening condition.

Heat Cramps

Heat cramps are muscle spasms which usually affect the arms, legs, or stomach. Frequently they don't occur until sometime later after work, at night, or when relaxing. Heat cramps are caused by heavy sweating, especially when water is replaced by drinking, but not salt or potassium. Although heat cramps can be quite painful, they usually don't result in permanent damage. To prevent them, drink electrolyte solutions such as Gatorade during the day and try eating more fruits like bananas.

Heat Exhaustion

Heat exhaustion is more serious than heat cramps. It occurs when the body's internal air-conditioning system is overworked, but hasn't completely shut down. In heat exhaustion, the surface blood vessels and capillaries which originally enlarged to cool the blood collapse from loss of body fluids and necessary minerals. This happens when you don't drink enough fluids to replace what you're sweating away.

The symptoms of heat exhaustion include: headache, heavy sweating, intense thirst, dizziness, fatigue, loss of coordination, nausea, impaired judgment, loss of appetite, hyperventilation, tingling in hands or feet,

anxiety, cool moist skin, weak and rapid pulse (120-200), and low to normal blood pressure.

Somebody suffering these symptoms should be moved to a cool location such as a shaded area or air-conditioned building. Have them lie down with their feet slightly elevated. Loosen their clothing, apply cool, wet cloths or fan them. Have them drink water or electrolyte drinks. Try to cool them down, and have them checked by medical personnel. Victims of heat exhaustion should avoid strenuous activity for at least a day, and they should continue to drink water to replace lost body fluids.

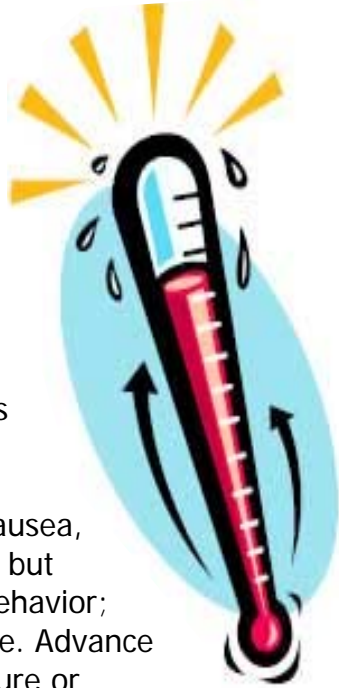
Heat Stroke

Heat stroke is a life threatening illness with a high death rate. It occurs when the body has depleted its supply of water and salt, and the victim's body temperature rises to deadly levels. A heat stroke victim may first suffer heat cramps and/or the heat exhaustion before progressing into the heat stroke stage, but this is not always the case. It should be noted that, on the job, heat stroke is sometimes mistaken for heart attack. It is therefore very important to be able to recognize the signs and symptoms of heat stroke - and to check for them anytime an employee collapses while working in a hot environment.

Continued on page 4...

Heat Stress continued

The early symptoms of heat stroke include a high body temperature (103 degrees F); a distinct absence of sweating (usually); hot red or flushed dry skin; rapid pulse; difficulty breathing; constricted pupils; any/all the signs or symptoms of heat exhaustion such as dizziness, headache, nausea, vomiting, or confusion, but more severe; bizarre behavior; and high blood pressure. Advance symptoms may be seizure or convulsions, collapse, loss of consciousness, and a body temperature of over 108° F.



It is vital to lower a heat stroke victim's body temperature. Seconds count. Pour water on them, fan them, or apply cold packs. Call 911 and get an ambulance on the way as soon as possible.

Anyone can suffer a heat illness, but by

taking a few simple precautions, they can be prevented:

- Condition yourself for working in hot environments - start slowly then build up to more physical work. Allow your body to adjust over a few days.
- Drink lots of liquids. Don't wait until you're thirsty, by then, there's a good chance you're already on your way to being dehydrated. Electrolyte drinks are good for replacing both water and minerals lost through sweating. Never drink alcohol, and avoid caffeinated beverages like coffee and pop.
- Take a break if you notice you're getting a headache or you start feeling overheated. Cool off for a few minutes before going back to work.
- Wear light weight, light colored clothing when working out in the sun.
- Take advantage of fans and air-conditioners.
- Get enough sleep at night.

With a little caution and common sense, you can avoid heat illnesses.

Source: OSHA

New Employee Discounts

The current participants in our Employee Discount program are:

Stromboli's New York Pizzeria, 10% discount with employee ID.

Ph: 407-656-6545

1218 Winter Garden Vineland Road, Suite 100,
Winter Garden.

Zia's Grill & Pizza, (Use the Red Envelope to be opened with waiter present)

Ph: 407-877-4044

15493 Stoneybrook West Pkwy., Ste. 120

Winter Garden

Medieval Times (will be given to you by your Manager on Friday May 30th)

10% discount at gift shop

We are in an on-going process for obtaining new businesses into our program. If anyone has any suggestions, please send them to the Community Relations Department.

Employee Spotlight - Bente Corey by: Toni Pennington

Depending on what day it is, Bente Corey can be seen all around property doing various jobs. On Monday she is working on the Chip Wizard/West Orange Body Shop crew, on Saturday and Sunday she is the crew leader. Tuesday is Bente's time to shine! She is in charge of the front Parking lot. Her job is to make sure dealers park up front and employees park next to highway 50. This is no easy task as there are a lot of employees who would rather park closer. She said "Sometimes they are ugly, but for the most part they are good people." She is there from 5:30am to 5pm every Tuesday (and you thought you had to come in early!) She is one of the first Manheim Orlando employees that the dealers see and the last before they leave. She loves to welcome them, and lets them leave on a positive note, always inviting them back.

If you have ever talked with Bente, it didn't take you too long to see she is a transplant. She was born on February 16, 1952 in Denmark (she told me the city, but there are not letters in the English alphabet to spell it.) She is the 4th child, having 4 sisters and 1 brother. In 1975 she met her ex-husband who was an American Soldier, and started moving. In her life she has lived in Germany, Holland, Sweden, Finland, and of course America, where she has lived for 10 years now.

Her favorite place to go visit is Jamaica. She loves it so much she named her Quaker Parrot "Jamaica". Since she has been in America, she



has lived in quite a few states and did a lot of moving between here and Iowa until she settled here. She has 3 children, 2 boys and a girl. In Denmark she worked for the state caring for the elderly in their homes.

The passion to care for others has not left her. She is a part of the Eagles and participates in fund raisers for local hospitals. In her free time she enjoys western line dancing (no clog dancing), and going on cruises. She has one planned for October with some friends. When I asked about her plans for retirement she told me "I will work here until I die or they fire me."

Manheim Orlando Wins Top Shop Award for 2007

Each year, **Manheim** presents the **Top Shop Awards** to recognize the operating locations that have done an outstanding job of increasing efficiencies, improving processes, and driving in strong performances.

"Winning a Top Shop Award is truly an achievement because Manheim's recon operations are among the best in the industry," said **Gary Disharoon**, vice president of reconditioning operations. "These awards are a tribute to our employees' hard work and dedica-

tion to providing high quality services."

The Mechanic Shop at **Manheim Orlando** ranked No. 1 against all other Manheim operating locations. Manheim Orlando also won two Florida Region Top Shop awards for Detail and Mechanical.

Manheim Orlando continues to support ACS

Manheim Orlando continues to make strides battling against the most insidious killer, cancer.

2003 - \$ 5,000.21

2004 - \$21,200.01

2005 - \$11,560.00

2006 - \$72,278.55

2007 - \$79,321.00

*2008 - \$90,727.20 to date.

*This years figure includes monies that were derived from our signature 3rd Annual Charity Golf Tournament event which was held on May 21st and raised an additional \$85,492.

Cancer affects 1 out of 2 individuals. Your support definitely helps someone you know and love. Louis A. Fazio, Jr, Community Relations Manager of Manheim Orlando states that the "Manheim Team effort to combat cancer is phenomenal. Everyone in our organization is involved in one way or another to assist those in their fight to beat cancer."

Many thanks to all that participated in the Relay for life

Top Row from Left to Right

Malinda Houston - Operations,
Sherry Ralph - Sales & Marketing,
Suzie Morris - Arbitration, Sharon
Vallance - MAFS, Lisa Kirk - Human
Resources

Bottom Row from Left to Right

Mary Endriss - Operations, Glenda
Messinger - Dealer Sales, Melissa
Watson - Sales & Marketing, Gloria
Gevers -Operations (Relay for Life
Team Captain), Debbie Cottam -
Online Sales, Melissa Fernandez -
Mechanic Shop

Not Pictured

Fran Gevers - (Gloria Gevers Mom); Toni Pennington - Human Resources/Training; Joan Pike - AGM; Chuck Kirk (Lisa Kirk's Husband); Sam Metro - Community Relations; Rita Luke - Block; Danielle Luke - Block; Tamara Conyers - Block; Susan Mears - Security; Linda McMillan - National Accounts Imports; Mike Johnson - Online Sales/Systems Support Manager; Tammy Johnson - Block; Zack Johnson - (Mike and Tammy Johnson's Son); Harriett Boulter - Operations; Chelsea Becker - (Glenda Messinger's Granddaughter); Louis Fazio Jr. -Manager, Community Relations.





Charity Golf Outing



Did You Know? / Announcements



MAFS is celebrating its 15th Anniversary this month. June's theme will be **"Party with the Presidents – a Celebration of Dealer Appreciation"** to show appreciation for the dealers who helped MAFS reach this milestone.

- Orange County Residents with a library card can take computer classes either at the library or online. Orange County Public Library offers a variety of courses from computer basics to Microsoft Office programs such as Word and Excel. They also offer online homework help for kids, digital image and video classes, language labs, and a whole lot more. Go to www.ocls.info and click on Classes & Programs for more information.

Betty Skipper, who recently attended a class at the West Oaks branch, said, "Adam the instructor was very informative and patient with questions and comments. It was a very small classroom setting, four students to be exact. Classes range from 45 minutes to 1 hour and 30 minutes. I learned more from this class than another that I took which was 8 hours."

Some of the many classes offered:
Ellis- To begin and improve English skills
Computer Basics- Level 1-4
Microsoft Word- Level 1-5
Microsoft Excel-Level 1-5 (English)/(Spanish)
Microsoft Publisher- Level 1-4
Microsoft Power Point- Level 1-4
Digital Photography



Marketing would like to announce a birth:





Mother: Crystal Behemeyer
Father: Frank Thurston
Date of Birth: April 16, 2008
Time of Birth: 3:57 pm
Weight: 5 pounds 8 ounces
Length: 19 1/2 inches
Name: Kyria Rose Thurston

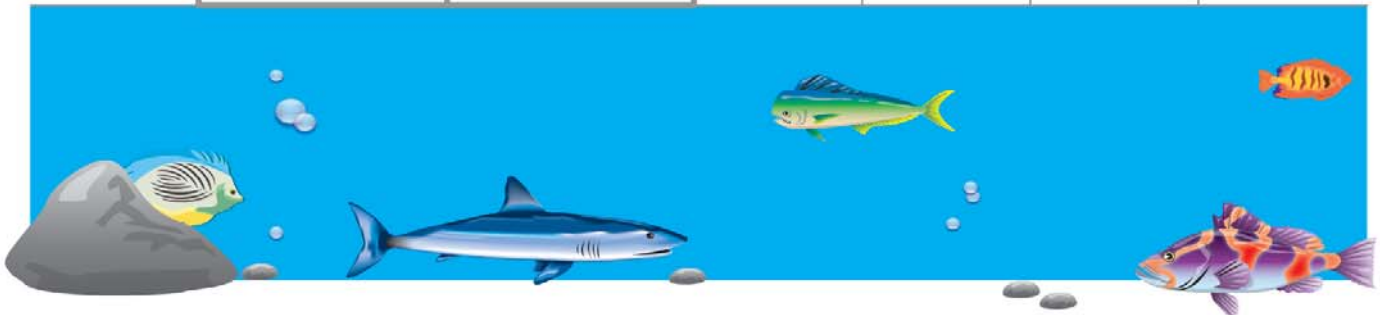
Security would like to announce a birth:

Mother: Cynthia Hunt
Date of Birth: April 29, 2008
Time of Birth: 12:00 pm
Weight: 8 pounds 2 ounces
Length: 21 inches
Name : Laressa Hunt



June 2008

sunday	monday	tuesday	wednesday	thursday	friday	saturday
1	Sale # 23 Chrysler Motors LLC (closed) 12:30 pm  Hyundai (open) 1 pm - 3 pm Chase (open) 1 pm - 2 pm	Sale # 23 DTG Enterprise Avis Budget Group Hertz Toyota Financial Service Lexus Financial Service GMAC GMAC Used & Abused GMAC Box Trucks Chrysler Financial World Omni Wells Fargo 5th 3rd Bank Honda Hyundai Porche	4	5	6	7
8	Sale # 24 General Motors (closed) 12:30 pm Lexus Financial Service (closed) 5:00 pm  Hyundai (open) 1 pm - 3 pm Chase (open) 1 pm - 2 pm	Sale # 24 DTG Enterprise Avis Budget Group Hertz Toyota Financial Service Lexus Financial Service GMAC Chrysler Financial World Omni Wells Fargo RSA Chase Honda Hyundai Porche	11	12	13	14
15	Sale # 25 Chrysler Motors LLC (closed) 12:30 pm Hertz 1000+ Units! 9:30 am  Hyundai (open) 1 pm - 3 pm Chase (open) 1 pm - 2 pm	Sale # 25 DTG Enterprise Avis Budget Group Hertz Toyota Financial Service Lexus Financial Service GMAC Chrysler Financial World Omni Wells Fargo 5th 3rd Bank Honda Hyundai BMW Ford ARS	18	19	20	21
22	Sale # 26 General Motors (closed) 12:30 pm  Hyundai (open) 1 pm - 3 pm Chase (open) 1 pm - 2 pm	Sale # 26 DTG Enterprise Avis Budget Group Hertz Toyota Financial Service Lexus Financial Service GMAC Chrysler Financial World Omni Wells Fargo RSA Honda Hyundai BMW	25	26	27	28
29	Sale # 27 Chrysler Motors LLC (closed) 12:30 pm  Hyundai (open) 1 pm - 3 pm Chase (open) 1 pm - 2 pm					



The IT Underground - by: "El Mole"

Welcome to Manheim Orlando's own I.T underground with "El Mole". It's a pleasure to update all of you on the happenings within IT which affects all of us in different ways.

But onward shall we?

As most of you know, Manheim Orlando is the second largest Auto Auction Manheim has next to Manheim Pennsylvania. With that being said, you can just imagine the amount of IT equipment we have available to you:

- 437 Workstations
- 103 Zebra Printers
- 67 Toughbooks (big laptops the C.R writers carry around)
- 12 Bricks (the older version of those big laptops C.R writers carry around)
- 124 Portable Terminals or PT's for short.
- 200 Printers
- About 20 Network Switches, which in my opinion, are the hardest working pieces of IT equipment (next to the AS400 on sale day). Their function is to ensure you can connect to the internet, our AS400, and all the printers here on property. To describe them, imagine a box the size of a DVD Player with about 80 "Ports", which look very similar to your Phone Jacks.
- More than enough Network Cable to go from Manheim-Orlando's Main office to Downtown Orlando and back 3 times.
- The AS400, which I have christened "Big Bertha"....

With these facts in mind, let's talk about our work process. As you know, when you have a problem, you contact the Helpdesk and from there it goes into our ticketing system (called "TrackIt!"), then onwards to our queues, or our areas within "TrackIt!" with tickets that have been assigned to us. Currently, we go through about 40 tickets a day between all the techs. We have about 15 to 16 queues, from mine, Margareta and Stephanie, to Issues that Atlanta (Home Office) needs to handle. But don't worry, whenever you placed a request for service in TrackIt! it stays there until someone completes it.

Let's talk about the future. Currently, Toughbooks are being traded for our outdated "Bricks". Toughbooks are very nice as they provide superior

ruggedness and are much faster and reliable than the "Bricks" they are replacing.

What else? We have brand new, top of the line Simulcast servers which were installed in May. And by top of the line, I mean these Servers provide technologies which are still very new to the world of IT, but will eventually be within reach to us "Normal Folks". Things like SSD (or Solid State Disk), which is basically a Hard Disk Drive with absolutely no moving parts.

To better explain this, notice your computer when opening Microsoft Outlook or the AS400 Session, you hear that clicking sound coming from your machine (...and that's not your mouse!). It is your hard disk drive, spinning at thousands of revolutions per minute and retrieving your information. Now imagine that without the clicking and heat that Hard Disk Drives make, allowing you to open MS Outlook almost 8x faster. You see what wonders this will do for Simulcast! And you can see how this helps Manheim Orlando use less energy because of less heat generated means less A/C usage for our server rooms; therefore cutting energy costs and also making us a "Greener" Auction in the process.

So friends, with these updates, I leave you till next month.

Oh, P.S., submit your questions to "El Mole" anytime:



faohelp@manheim.com and please make sure to put in the Subject line, "Question for El Mole". You may be featured in next month's IT Underground!

Meet the Manager: Herman P. Ritzau III

by: Toni Pennington



He wrecked his motorcycle going 130 mph while doing a wheelie (and only broke his right foot).

Mr. Ritzau is of German decent. He visited Germany and traveled to many different cities.

Paul went to Adesa Tampa in 1999 where he was an Assistant General Manager before starting here at Manheim Orlando in 2006.

Paul is a very straightforward guy, and has a strong belief about customer service "We are always here to help the customer to the fullest extent. We do whatever it takes to get the job done. Give us challenges and we will overcome them." Fulfilling that is one of the reasons Manheim Orlando won 2 "Top Shop" awards this year, one for

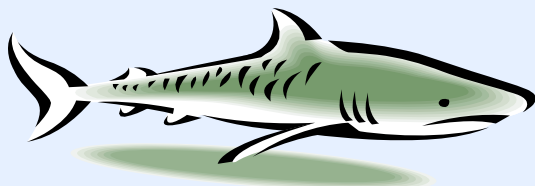
Paul's an only child and was born on January 22nd.

He currently has two "babies": a 2001 Porsche Turbo and a 1991 Nissan 300Z.

Paul recently sold his 1970 Chevelle he had for 20 years.

In 1990 he graduated from John I. Leonard High School in West Palm Beach.

He started working in the auction business when he was 18, at ADT in West Palm as a driver.



His house is decorated in sharks.

Paul is a bit of a "daredevil" and has been in a few accidents, including 2 motorcycles, a truck and a car accident.

Regional Detail and the other for National Mechanic shop. Paul oversees the management of all the Recon departments, including Chip Wiz, both Detail shops, West Orange Paint and Body and the Mechanic shop. You can see him out either helping to finish wiping a car in Detail or on the lot with the customers making sure they are fully satisfied with the services.

So what are his co-workers saying about Paul?

"He tries to be fair to everyone."

"Biggest scar I've ever seen on his head."

"He's very honest with

shorts, he has

shorts, he has

you"

"He shouldn't wear some funny looking legs."



Ask MO

Dear MO,

I have been seeing all these dealer cars running with the GMAC's and I was wondering, what are the factors that decide if a dealer can run with GMAC?

Thanks, *Wondering in Dealer Sales*

Dear Wondering,

According to Phyllis Hubbard over in the GMAC department, there are a few factors that determine eligibility to run in the GMAC lane. First, they must be a franchise GM dealer. Second, they must floor plan with GMAC.

They have to submit paperwork advising of how many and what cars they want to run by Wednesday at noon to run in the following

Tuesday sale. They may or may not have to have titles present to run in the GMAC lane. That also depends on their status with GMAC. Their units can arrive as late as Monday afternoon to run in the following Tuesday sale.

The usual fees are a remarketing fee that varies depending on their status with GMAC. They get charged a sale fee and usually a detail fee which can vary.

That is a brief explanation of how the Smartlane program works. Thank you for asking.

If you have a question of a work related nature for MO, just drop it by the Human Resources department and we will do our best to get you answers.

Recipes to keep cool during the June warm up

Fruit Salad---Serves 15

From: Phyllis Berry

1 Cup Orange Juice

¼ Cup Lemon Juice

1 8oz Sour Cream

1 Large Box Vanilla Pudding or Lemon Pudding (dry)

1 Large Can Fruit Cocktail (Really big can like at Sam's)

Add Various Fruits, Nuts, Etc.....

Directions: Combine Orange Juice, Lemon Juice, Sour Cream and Vanilla Pudding (dry)

Drain juice from Fruit Cocktail and add to mixture
~~Add various fruits, nuts, etc.....

This salad has always been a big hit and will last in your frig for a week

~~Enjoy~~

Flipped Fruit Short Cake

From: Glenda Messinger

1 Angel Food Cake

2 Cups canned or fresh fruit of choice, drained, (sliced, if large fruit) reserve 1/4 cup of fruit

1 1/2 - 2 Large Cool Whip

Remove the top of the angel food cake horizontally, all the way around, (down about 1 1/2") in 1 piece, and save

Scoop out some of the cake from around the inside (making a small tunnel (down about 1/2 way)

Fill with "drained" fruit and some of the whipped topping

replace the "saved top" and frost with remaining whipped topping

Decorate with remaining fruit.

Thanks Maintenance and System Support by: Phyllis Wentzel

The Operations office staff would like to say "Thank You" to the Maintenance and Systems Support departments for all their hard work on our recent office expansion and remodel. They did a terrific job in a very short time without interrupting the flow of work.

James Rouse, the Maintenance staff and subcontractors were great. They fit as much work as possible in after hours and on weekends. The work that had to be done while we were here was completed quickly and efficiently. James kept us informed on what he needed us to do to be ready for the next phase of the project. He also made sure that System Support knew when we would need computers or phones moved to minimize the interruption.



Stephanie Kurisu and the System Support staff were great too. They made sure anytime our desks moved to accommodate the remodel someone was here to run temporary wiring, change over our phones, and get our computers up and running again.

We have a few finishing touches on our part before the office will be done! If you haven't seen it yet, stop by and take a look at the great job these folks have done.

Thanks Maintenance & System Support!

The Cat Box by: Allen Gaskins

For those of you that didn't know, we are involved with a trap, neuter, and return program for our feral cats here at Manheim Orlando. It's been over a month since we started trapping the cats and we have sent a total of seven cats to Orange County Animal Services to be spayed / neutered. Out of those, two were large males that had feline leukemia and were euthanized. The other five were females that were spayed and returned back to the



property. There are still a few more in the group that stay around the Ops building and we will continue our efforts.

I would like to thank everyone that has a part in helping me with the program; especially Mitci Gatica my trapper, Evie Moyer and Audra Mauer, the home nurses. If you would be interested in helping in any way, please contact me:

Allen Gaskins
Assistant Facilities Manager
Manheim Orlando
Cell: 407-468-6317
allen.gaskins@manheim.com

Who's That Kid?

Has worked at the auction for 14 years.

Would not let the Cox Sisters on property because they did not have ID.

Loves boating and decorating.



Artist's Corner

"Heart" a poem by Helen Tillman

It takes an adventurous mind to venture through this heart of mine.

I'm a written composition waiting to be played

But posses a few notes that have gone astray.

I can be a little sharp and sometimes flat,

A lot of crescendos and decrescendos at that.

But once I've handed you the instrument to play

You can swim through my music, if you can handle the delays.

Beauty inspires and love sets me on fire.

Yet sometimes the dark sneaks in my heart

and try's to tear the music apart,

causing my flame to loose its spark.

With a little time and an open heart,

I will drift back to a brand new start.

So, it takes an adventurous mind to venture through this composition that is my heart.

Makes of Cars

L	F	A	E	J	T	S	A	M	A	F	B
E	A	E	R	S	T	O	E	G	D	O	D
X	M	E	R	C	U	R	Y	Y	R	R	D
U	M	V	T	R	C	B	H	O	N	D	A
S	E	K	R	E	A	C	A	I	T	I	C
A	H	Y	D	E	L	R	K	R	K	A	U
A	C	E	U	E	L	O	I	C	U	D	R
B	S	L	C	U	I	S	R	R	I	N	A
G	R	T	T	B	D	V	Y	V	T	U	D
P	O	N	T	I	A	C	L	R	E	Y	B
L	P	E	E	J	C	M	G	E	H	H	L
W	M	B	U	G	A	T	T	I	T	C	C

ACURA

BUGATTI

CHEVROLET

FERRARI

HONDA

KIA

MERCURY

SAAB

BENTLEY

BUICK

CHRYSLER

FORD

HYUNDAI

LEXUS

PONTIAC

SUBARU

BMW

CADILLAC

DODGE

GMC

JEEP

MERCEDES

PORSCHE

TOYOTA

Congratulations to Pat Mitchell who was our "Who's that Kid" kid for May. There were no correct guesses so Pat won our prize... a Manheim Orlando hat. Submit your guesses for June to the HR department by June 25th.



Orlando



11801 West Colonial Drive
Ocoee, FL 34761

Phone: 407-656-6200
Phone: 877-888-FAAO
Fax: 407-656-7846
www.faa.com

For Employees, By Employees

Our goal is to increase employee involvement at Manheim-Orlando by informing everyone about what is happening here and the activities we are involved in. We believe that knowledgeable employees can help to shape and guide the continued growth of Manheim-Orlando as a place to work, do business and as a responsible member of the communities in which we operate.

If you would like to submit an article or announcement to the Point of View, please drop it by the Point of View box located in the HR Department or email freddy.clark@manheim.com or toni.pennington@manheim.com.

One more thing, please share these copies of the Point of View with your co-workers. We can save trees by sharing!

Helpful Websites for Manheim Employees

InSite was designed to provide you with current company information in an easy-to-navigate format. To access InSite from any computer go to <http://insite.coxenterprises.com>

CoxTotalComp.com shows you what your complete compensation is really worth. You can use this statement to learn more about benefits you may not know are available to you, or make decisions about retirement savings, employee discounts, and more. To access CoxTotalComp go to <http://coxtotalcomp.com>. You will need your employee ID# which can be located on your paycheck. This site is available for full time employees only at this time.

Main Street is Manheim's corporate intranet, designed to provide you with the information and tools you need. Main Street is easy to use and it works like any Web site, but only Manheim employees can access it. To access Main Street from a company computer go to <http://intranet> or from a remote computer go to <http://mainstreet.manheim.com>.

FAAO.com is our auction's homepage and provides a wealth of information to employees about upcoming events and sales, current job postings, a company directory, past and current copies of the Point of View newsletter and much more. To access go to <http://www.FAAO.com>

Aetna is one of the nation's leading diversified health care benefits companies, serving members with information and resources to help them make better informed decisions about their health care. <http://www.aetna.com>. www.aetnarxhomedelivery.com is Aetna's prescription mail service delivery website.

Magellan Health Services, Inc. is the nation's leading diversified specialty health care management organization. <http://www.magellanhealth.com>. This site is available for full time employees only.

Vanguard is one of the world's largest investment management companies and our 401k service provider. www.vanguard.com

VSP Vision Service Plans <http://www.VSP.com>

