

- Employee Spotlights
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- Who's that Kid?

New Look For FAAO Website

By Mike Johnson of Internet



www.FloridaAutoAuction.com

The Florida Auto Auction of Orlando website continues to be the leader when it comes to auction websites. The website averages over 65,000 user sessions and over 2 million hits each month. FAAO customers have unlimited access to auction information 24 hours a day, 7 days a week free of charge.

The Internet continues to evolve and grow and like wise we will continue to evolve and grow and add additional features and functionality to meet the needs of our customers and our employees.

Do you have a suggestion or comment about the FAAO website? Please feel free to call me at 407-877-5247 or e-mail me at mike.johnson@cox.com

Florida Auto Auction of Orlando launches a new look to the auctions website. The new look not only is an update to add a new look but to also increase functionality of the site. The site now boasts a rich new look that includes the auctions new logo and many new easy to use links to the site. Listed below are a portion of the new functions.

Employees:

One button access to auction forms, useful website links and much more...

- A library of the past "Point of View" newsletters are now available.
- An improved FAAO ap-

parel store.

Dealers:

- Ability to log directly into the Dealer Area from the Home Page.
- Quick links to the FAAO Pre-Sale lists and Market Reports
- Increased area to publicize FAAO announcements.
- Full calendar of events to keep our dealers up to date with our upcoming sales.
- Local weather forecast.

Advertisers:

Advertisers now receive increased visual appearance with the use of rotating icons.

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Halloween Costume Contest

By: Janet Patterson of Special Pays

Remember a year ago, when witches flew and goblins growled, and scary creatures were all around. Well, on October 28th they all came back, scary, funny and cute alike. We would like to thank everyone for joining in the festivities.

The winners are:

Funniest	Anna Dubell and Debra Cox Kennedy
Scariest	Bob Marshall
Most Original	Kelly Smith Baby
Managers Choice	Main Office
Best Group	Accounting
Best Office	Human Resources

\$100 prizes are awarded for each winner except the Group, the prize for 3 or more is \$300.



Funniest
Anna Dubell as Big Nose



Scariest
Bob Marshall as the Skeleton



Most Original
Kelly Smith as the Baby



Managers Choice
Main Office



Best Group
Accounting



Best Office
Human Resources

Pumpkin Decorating Contest

By: Nancy Di Fabio of Human Resources

Well it never fails to surprise me as to the talent of my fellow employees. It was that time again where the employees all got together and decorated their pumpkins. The pumpkins were judged on October 27th at 11:00 am sharp. The judges had their work cut out for them. After the hard decision of choosing the pumpkins to be awarded, the pumpkins were moved to the haystacks in front of Human Resources. We had many talented groups and plenty of wonderful ideas. The pumpkins just keep getting better.

The prizes are as follows:

- 1st Lunch with Charlie went to New Dealer's Blow Fish
- 2nd 2 hours off with pay went to Lease's Harvest Time
- 3rd Lunch ticket for FAAO Restaurant went to Internet's Haunted House
- Honorable Mention West Orange 5 movie ticket went to Invoice's Spider



1st Place New Dealer



2nd Place Lease



3rd Place Internet



Honorable Mention Invoice

The Wired Side

By: Paul E. Rhodes of Systems Support

So you check your e-mail and there is more junk there than e-mail you actually care about. Offers for mortgages, Viagra, porn, and a host of really inappropriate and unwanted junk. But you don't surf porn sites, and you are careful about to who you give your e-mail address.

Unsolicited e-mail is referred to as spam, and it has become a huge industry. According to Consumer reports, by the end of the year, more than half of all e-mail will be Spam.

So where does it all come from? Here are some of the spammers favorite tools.

1. Public web pages – They are able to harvest e-mail addresses from web sites
2. Chat rooms – if you go into a chat room, and use your real e-mail address, you become a target.
3. "Dictionary Attacks" – The spammer makes up addresses and sends them. You reply to, or in some cases, just read the e-mail and they know that is a valid address. You're on the list.
4. Online registration – When you register to purchase something on a website, or create some sort of account, you may delivering yourself to the spammers.

And it is even spreading to Cell phones

Here is what you can do (From Consumer Reports)

1. Don't buy **anything** promoted in a spam. Even if the offer isn't a scam, you are helping to finance spam.
2. If your e-mail program uses a preview pane, disable it to prevent the spam from reporting to its sender that you've received it.
3. Use one e-mail address for family and friends, another for everyone else. When an e-mail address attracts too much spam, abandon it for a new one.
4. Use a provider that filters e-mail. Find out what a provider does to filter spam and use this a criteria when shopping for an ISP.
5. Report spam to your ISP.
6. If your receive a spam that promotes a brand, com-

plain to the company behind the brand by postal mail, which makes more of a statement than e-mail

7. If your e-mail program offers "rules" or "filters" use one to spot messages whose header contains one or more of the terms: html. Text/html, multipart/alternative, or multipart/mixed.
8. Install a firewall if you have broadband so a spammer can't plant software on your computer to turn it into a spamming machine. An unsecured computer can be especially attractive to spammers.

Six Mistakes to avoid

1. Posting your e-mail address on a public web page, such as eBay. If you must post it, you can thwart spammers' harvesting software by using "janedoe at isp dot com. Or display your address as a graphic image, not text.
2. Using your regular e-mail address in a chat room. Instead, use a different screen name. If it attracts too much spam, discard it.
3. Using an easy to guess e-mail address like "JimSmith@isp.com". Instead, choose a harder to guess one with embedded digits, such as "Jim8Smith2@isp.com".
4. Clicking on an e-mails "unsubscribe" link. That informs the sender you're there. Don't do it unless you trust the sender.
5. Disclosing your address to a site without checking its privacy policy. And don't forget to uncheck the check boxes that grant the site or its partners permission to send you anything nonessential.
6. Forwarding chain letters, petitions, or virus warnings. All could be a spammer's ploy to collect addresses.

Spam blocking software – pros and cons

You can also buy commercially available software to help fight your war against spam, but keep in mind that there is no perfect tool. No matter what you do, some spam may get through, and some legitimate mail may not.

Jim Kennedy Remembers 9-11

Submitted By: Phyllis Hassee of Human Resources

AN E-MAIL SENT ON 9-11 TO ALL COX EMPLOYEES FROM JIM KENNEDY – CHAIRMAN & CEO OF COX ENTERPRISES, INC.

Cox Employee Family:

On this day, it seems only fitting to recognize the Cox men and women who are members of the Reserve and National Guard for their service to our

country during these past many months of conflict and uncertainty. We are grateful to them for their courage and bravery as they put themselves in harms way to restore peace and freedom while protecting our homeland.

We also wish to recognize the Cox journalists who have willingly put themselves in personal danger to cover critically important stories unfolding in Iraq, Afghanistan and other war-torn regions

throughout the world.

We owe these individuals a debt of gratitude and value the personal sacrifices each has made. So today, when you see the people whom you know have been in harms way, take the time to say thank you and tell them how much you appreciate what they have done.

Jim Kennedy

HR Corner

By: Lisa Kirk of Human Resources

Insurance - Part time

I have been getting a lot of feedback from employees who have been researching other options for individual health insurance. Av-med does have a conversion policy available to you, however it is extremely expensive. We checked individual coverage on a 60 year old female and the rates were \$800 plus a month. I have also received names and phone numbers from other employees that I will share with you if you are interested. Florida Auto Auction is not endorsing them in any way. You will need to do your homework and decide which plan is best for you.

Insurance - Av-Med Full time

I have spoken to a lot of you in regards to changing from Av-Med to Aetna and I know you have some concerns. I can assure you that the Aetna PPO coverage you receive will cost you less every week and give you a much broader access to doctors in the network. You will still have a co-pay to go to the Doctor of \$15 and a mail-in drug prescription program where you can receive a 90 day supply for \$20 or \$30 depending if generic or brand. You also get a preventive care feature of \$250 every year for mammograms, pap smears and other screenings that will be paid at 80% no deductible as long as there is not a diagnosis. You will no longer have to get referrals to see a specialist. You will have some additional paperwork but the small inconvenience is well worth the benefits you will receive. The Human Resource office will be more than glad to assist you with any insurance needs.

Insurance - Aetna Full time

I have received word that there will not be an increase in medical coverage for 2004. The comprehensive dental plan did have a 5% increase in all levels for 2004.

401K - Open Enrollment

During the month of November you will have the opportunity to make any changes to your 401k. Vanguard is also offering two more plans for 2004.

The Explorer Fund that invests mainly in smaller companys and the Dodge & Cox income fund that is a bond fund.

Retirement Statements

Your personalized retirement planning statement will be arriving sometime in November. Our offices will distribute them to your department Manager. This statement will give you a snapshot of the potential value of your 401(k), Social Security and any pension benefit due you at retirement.

Blood Bank Drive

Thanks to all our Blood Bank donors and attempted donors at the September Blood Drive. We had 39 Donors and collected 26 pints. The next Blood Drive date has been set for Friday, December the 5th.

Congratulations

A congratulations goes out to the new switchboard operator, Tina Barfield. Her daughter, Crystal Greene gave birth to a little girl on Oct. 1, 2003. Armani Greene weighed in at 4 pounds 11 ounces and is the apple of her Grandmothers eye. Best Wishes to Tina's family!

Congratulations to Jamie Dickey Meeks on the birth of Alyssa Mariah Meeks born October 14, 2003 weighing lbs. 7oz and 20 inches long. Congratulations to Jamie



and Ben. Alyssa joins her older sister Angelina who is 6 years old.



Congratulations to Jeanine Shaw of Systems Support and H-voices on the birth of Jessamine Ryleigh Shaw born on Fathers Day June 15, 2003,



weighing at 7 lbs. 10 oz.



Congratulations to Tom Prince in Operations on the birth of his Granddaughter Natalia Prince she was born 9-23-03 and weighed 8lbs and was 20 1/2 inches long.

Welcome

We would like to welcome all the new employees and ask that everyone be patient and remember your first day at FAAO.

Hugh D. Asher
Marjorie E. Asher,
Adam Brice Climer
Ernesto Tomas Delgado
Paul A. Derry II
Clarence Dale Kester
Donna M. Kopansky
Peter Kopansky
Eric P. Kovarik
Stephanie Norton Kurisu
Alfred G. Moore
Melissa Sue Murphy
Fred F. Paine
Jose Miguel Rivera
Jesus Rosado
E Agustin Salazar
James E. Smith
Jeremy L. Staats
Jennifer Lee Suerdieck
William C. Sullivan
Jessica L. Swope
Pamela Donley Taylor
Kimberly J Theobald
Paul David Tobar
Gabriel Tudon
Heaven S Velazquez

SYSTEM SUPPORT WANTS YOUR HELP

The Systems Support department would like to create a library of computer resource books for employees use. Many of us have books at home that we bought to help us learn about our computers and software. Now they are just taking up room and collecting dust on the shelf, so why not donate them to Paul E. Rhodes to help start up the library. The books will be lent out with a due date two weeks later. Anyone who has any computer books to donate, please contact Paul E. at 2360 or drop them off at System Support. Another good way to help and encourage your fellow employees!

Curves Women's Health & Fitness located at 13750 West Colonial Drive #340 in Winter Garden, offers a \$49 sign up fee (\$100 savings) and \$29 per month with a 12 month commitment and electric payment or \$39 month to month. You must show your FAAO ID badge. For more information or a free tour and figure analysis, call 407-654-8171.

Shaw's Flower's & Gifts located on Plant St in Winter Garden, offers a 10% discount off every order. You must show your FAAO ID badge at the time of purchase. www.shawsflowerswintergarden.com

Contours Express Ladies Only Fitness & Weight Loss Studio located in the Publix Plaza at Clarke & Silver Star Rd, offers a \$29 enrollment fee (\$100 savings) and \$29 per month. You must show your FAAO ID Badge. For more information, call 407-294-3900.

Paramount Health Club at 491 W. Silver Star Rd in Ocoee, offers 1 free month with your FAAO ID Badge. For more information, call Minnie at 407-654-7300.

AAA Auto Club South
Offers a deal to FAAO Employees!
If you apply or renew your membership for AAA through FAAO and pay by your credit card, you will receive 14 months for the price of 12. This offer is for a limited time only.

The Restaurant at 625 Main located on Main St in Windermere, offers a 10% discount off lunch and 20% discount off dinner to any FAAO employee when you show your ID Badge.

Flo's Taste of Soul located on S. Dillard St. in Winter Garden, offers a 20% discount to any FAAO employee when you show your ID Badge.

Ruby Tuesday in the West Oaks Mall, offers a 10% discount to any FAAO employees when you show your ID Badge.

Natascha Lee's Full Service Salon located at 60 W Plant St in Winter Garden has two Nail Technicians offering a 10% discount for any nail services done by Windy or Celeste. You will also receive a 10% discount for any hair services done by Michele. Call for your appointment today at (407)654-6670.

Woodies Restaurant located on West Colonial in Winter Garden, offers a 10% discount to any FAAO employee when you show your ID Badge.

Choctaw Willy's located on Plant St in Winter Garden, offers a 10% discount per person for any FAAO employee when you show your ID Badge.

Whippoer Willy's located on Plant St in Winter Garden, offers a 10% discount per person for any FAAO employee when you show your ID Badge. Whippoer Willy's is open for dinner only.



ONLINE APPAREL STORE
Purchasing

All items are sold on the Internet only.
Sample items can be viewed in the Sales & Marketing Office.
Items are sold at cost plus sales tax.
All purchases are on a Credit Card basis only.

Shipping & Delivery

Any order placed prior to 4:00pm on Friday can be picked up the following Tuesday in the Human Resources Department.

or

Items can be shipped directly to you with an additional charge.

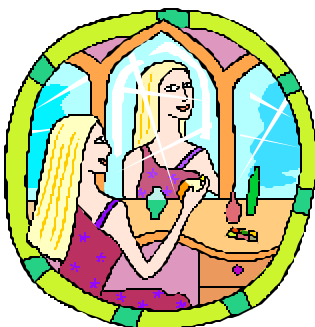
Directions

Simply go to www.FloridaAutoAuction.com
From the home page select "Related Services"
Select "Apparel Ordering"
All Questions can be directed to the
Internet Department ext.5287



Mirror

Submitted By: Annetta Allen of Fleet / Lease



My face in the mirror isn't wrinkled or drawn.
My house isn't dirty, the cobwebs are gone.
My garden looks lovely and so does my lawn.
I think I will not put my glasses back on.

BY CARY FELLMAN

Community Relations Connection

By: Louis Fazio Jr. Community Relations Manager

Hello to All,

The Community Relations Department has been working on numerous projects in the month of October. The first major project is Mobility 20/20. This transportation initiative is sponsored by Orange County Chairman Richard Crotty. It focuses on road improvement and need of pedestrian walkways and other infrastructure needed to alleviate congestion with in Orange County. At the time of this writing we have not voted on this initiative. The vote will take place on October 7, 2003. Myself and Rusty Johnson held an employee information session in late September on this issue. During this session many people question whether or not this initiative will raise their property tax and the answer to that is 'No'. Also, during this session many people were confused on how much it will cost them for a year. In actuality it will cost them less now than to wait for inflation. Bottom line no matter which way you vote, please be informed. It is your right as an American citizen to vote. If you don't, your vote cannot be heard.

The next item that the community became involved in was the Maxi Elementary back-to-school drive. During this drive, with the help of fellow employees and loyal dealers we raised \$1,000 for Maxey Elementary. The next task that we undertook was to assist health central in their effort to put a school nurse

in the schools in West Orange County. Currently there are 30 schools that are supported by Health Central Foundation. Without their support these nurses will not be providing services to our children specifically in the city of Winter Garden, The City of Ocoee, Town of Windermere, Town of Oakland where our students are attending school. The State of Florida does not provide a funding source for this program. On September 27, 2003 myself and others from the Auto Action attended a dinner and silent action to support this program.

Coming up on the Community Relations horizon, on October 11, 2003 I again will walk in the Ocoee Founder's Day 5K to raise money for the school nurse program that I just spoke of and Health Center Park which is the nursing home located in Winter Garden. The monies raised this year will help Health Center Park purchase a van to transport residents to needed doctors appointments such as dialysis with out relying on A+Lynx which is a ineffective and expensive mode of transportation.

Currently we are also preparing for our Holiday float which will be in both parades for The City of Ocoee and The City of Winter Garden. This years theme is a Ginger Bread Holiday. If you have not volunteered for

executive committee, there will be plenty of opportunity for the float. Please pay attention to your e-mails and our bulletin boards around the auction for ways that you can help. As a reminder, the charities that we will be assisting this year are: Edgewood Children Ranch, The Russell Home, The YMCA specifically for programs that will benefit The Edgewood Children Ranch, and Maxi Elementary.

The other campaign we are undertaking for 2004 is the Relay for Life team to benefit the American Cancer Society. I am very fortunate again this year to have a confident co-captain Mrs. Maxine Walls Fleet Office Manager along with a very competent executive committee. If you will like to sign up to be on our team please contact Maxine at ext. 5682 or myself at ext. 3553 for further information. Or you might come to our meeting held in the main office at 9 am on Thursdays.

Lastly, please mark your calendar for our Halloween contest which will be held on Tuesday October 29, 2003. Time and location to be determined. Also, please remember that we will be decorating Christmas trees for the Christian Service Center. Please keep an eye on the bulletin board and/or your Department Manager for further details. So long for now.

Welcome The Fall Season

By Joe Franus of Operations

Those of us who work outdoors look forward to cooler, more pleasant temperatures after coping with the sweltering summer heat. October is a very busy month, full of all kinds of activities and dates of importance. Sports are dominant in this particular month – baseball playoffs and the World Series, high school, college and pro football. And a good time to get caught-up in your garden work and the “honey-do”

jobs around the house you've been putting off because of the summer heat. And this is the month you set your clocks back one hour on Sunday, October 26th at 2 am. (Spring forward and fallback, remember?)

So let's look at some of those important October dates:

- 16 National Bosses Day
- 26 Switch to Eastern Standard Time
- 27 Navy Day

- 27 FAAO Pumpkin Decorating Contest
- 28 FAAO Costume Contest
- 29 FAAO's "3rd annual" Golf Outing
- 31 Halloween

Add to this, celebration of Octoberfests throughout the month. And also the celebrations of more than 80 FAAO employees' birthdays (see list in August POV). Yes, October is a busy, busy month.

The Wonders of a Banana

Submitted By: Annetta Allen of Lease

After reading THIS, you'll NEVER look at the Banana in the same way again!

Doctors-Home Remedy

If you want a quick fix for flagging energy levels there's no better snack than a banana. Containing three natural sugars - sucrose, fructose and glucose - combined with fiber a banana gives an instant, sustained and substantial boost of energy.

Research has proven that just two bananas provide enough energy for a strenuous 90-minute workout. No wonder the banana is the number one fruit with the world's leading athletes. But energy isn't the only way a banana can help us keep fit.

It can also help overcome or prevent a substantial number of illnesses and conditions making it a must to add to our daily diet.

Depression: According to a recent survey undertaken by M.I.N.D. amongst people suffering from depression, many felt much better after eating a banana. This is because bananas contain tryptophan, a type of protein! That the body converts into serotonin known to make you relax, improve your mood and generally make you feel happier.

PMS: Forget the pills - eat a banana. The vitamin B6 it contains regulates blood glucose levels, which can affect your mood.

Anemia: High in iron, bananas can stimulate the production of hemoglobin in the blood and so helps in cases of anemia.
Blood Pressure: This unique tropical fruit is extremely high in potassium yet low in salt making it the perfect to beat blood pressure. So much so, the US Food and Drug Administration has just allowed the banana industry to make official claims for the fruit's ability to reduce the risk of blood pressure and stroke.

Brain Power: 200 students at a Twickenham (Middlesex) school were helped through their exams this year by eating bananas at breakfast, break and lunch in a bid to boost their brain power. Research has shown that the potassium packed fruit can assist learning by making pupils more alert.

Constipation: High in fiber, including bananas in the diet can help restore normal bowel action, helping to overcome the problem without resorting to laxatives!

Hangovers: One of the quickest ways of curing a hangover is to make a banana milkshake, sweetened with honey. The banana calms the stomach and, with the help of the honey, builds up depleted blood sugar levels, while the milk soothes and re-hydrates your system.

Heart-burn: Bananas have a natural antacid effect in the body so if you suffer from heart-burn, try eating a banana for soothing relief.

Morning Sickness: Snacking on bananas between meals helps to keep blood sugar levels up and avoid morning sickness.

Mosquito bites: Before reaching for the insect bite cream, try rubbing the affected area with the inside of a banana

skin. Many people find it amazingly successful at reducing swelling and irritation.

Nerves: Bananas are high in B vitamins that help calm the nervous system.

Overweight and at work? Studies at the Institute of Psychology in Austria found pressure at work leads to gorging on comfort food like chocolate and crisps. Looking at 5,000 hospital patients, researchers found the most obese were more likely to be in high-pressure jobs. The report concluded that, to avoid panic-induced food cravings, we need to control our blood sugar levels by snacking on high carbohydrate foods every two hours to keep levels steady.

Ulcers: The banana is used as the dietary food against intestinal disorders because of its soft texture and smoothness. It is the only raw fruit that can be eaten without distress in over-chronic ulcer cases. It also neutralizes over-acidity and reduces irritation by coating the lining of the stomach.

Temperature control: Many other cultures see bananas as a 'cooling' fruit that can lower both the physical and emotional temperature of expectant mothers. In Thailand, for example, pregnant women eat bananas to ensure their baby is born with a cool temperature.

Seasonal Affective Disorder (SAD): Bananas can help SAD sufferers because they contain the natural mood enhancer, tryptophan.

Smoking: Bananas can also help people trying to give up smoking. The B6, B12 they contain, as well as the potassium and magnesium found in them, help the body recover from the effects of nicotine withdrawal.

Stress: Potassium is a vital mineral, which helps normalize the heartbeat, sends oxygen to the brain and regulates your body's water-balance.

When we are stressed, our metabolic rate rises, thereby reducing our potassium levels. These can be rebalanced with the help of a high-potassium banana snack.

Strokes: According to research in 'The New England Journal of Medicine' eating bananas as part of a regular diet can cut the risk of death by strokes by as much as 40%!

Warts: Those keen on natural alternatives swear that, if you want to kill off a wart, take a piece of banana skin and place it on the wart, with the yellow side out. Carefully hold the skin in place with a plaster or surgical tape!

So you see a banana really is a natural remedy for many ills. When you compare it to an apple, it has four times the protein, twice the carbohydrate, three times the phosphorus, five times the vitamin A and iron, and twice the other vitamins and minerals. It is also rich in potassium and is one of the best value foods around.

So maybe its time to change that well-known phrase so that we say, "A Banana a day keeps the doctor away."

Way To Go, Vickie

By: Phylis Hassee of Human Resources



Our very own controller, Vickie Munson, was honored in the Manheim Accounting News in September 2003. Following is the entire article written about her.

“Eighteen years ago, Vickie Munson’s sister brought her into the auction business as a part-time block clerk at St. Louis Auto Auction. Today, Vickie is controller at Florida Auto Auction of Orlando.

During her career with Manheim, Vickie spent four years at Tampa in the accounting department before moving to Dealers Auto Auction of Dallas to become controller. She returned to Tampa until 2001, when she moved to Orlando to fill the controller position she now holds.

Vickie said she is responsible for overseeing every aspect of the accounting, budgeting and financial reporting processes to her AGM, GM and regional managers. This means overseeing her staff, however, she said she doesn’t micro-manage them. “I’m always open to suggestions for changes from my staff. They’re the nuts and bolts of this group, and they’re in a better position to suggest ways to work easier and more efficiently.”

Vickie boasts about her well-trained staff of 12 and credits the group for making her look good. “Ninety percent of the work in my department is done outside of my office. When it’s done correctly, my job is simplified. One of the most important

roles I have is to keep my staff going in the right direction, whether it be training, motivation, or developing them for that next level. They need to know how much they’re appreciated. The rest then comes together.”

Best Practices

Be open to new ideas – FAAO is often a test bed for new processes and procedures, which Vickie welcomes with open arms. “We recently tested the new system for the automation of sales journals,” she explained. “I like being one of the first to use new technology. If something works here, it is likely to work anywhere.”

Cross train within the department – Whenever things slow down, Vickie said she encourages everyone in the department to sit with a coworker to learn how they do their job. Being a well-rounded employee is a great asset to the department.

Share the big picture – She meets with her department every Friday. “We meet to keep the lines of communication open and to talk about issues or concerns that the department may have. This is our way of staying informed of things going on at our auction.”

Teambuilding and rewards – Occasionally, Vickie gathers the department together to do teambuilding exercises. “I feel that working together, whether on special project or daily tasks, builds a strong department. I also believe in rewarding everyone for a job well done.”

Happy Birthday, Bobby

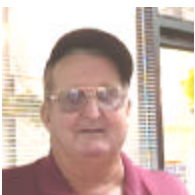
By Kelly Bell of Factory



Happy Birthday to the biggest Florida Gator fan around, Bobby Clark. Thanks to Bobby’s outside receiving crew, he did not forget his 31st birthday this

year. Here’s Bobby taking a sip of his champagne while admiring his cubicle and not to mention smelling sweaty due to the fact that he just loaded cars onto the train. Go Bobby; it’s your birthday! Happy Birthday from the Factory department.

Way To Go, Harold



The Security Department would like to recognize Harold Holley as their employee of the month. Harold goes the extra mile, not because he has to but because he wants to. Ralph and Kay say they’re very fortunate to have him.

Harold has been working at the auction in the Security department since October of 1999. He is the father of Tammy Sasser.

Post Office Offers Breast Cancer Stamp

Submitted By: Janet Patterson of Special Pays

**A L L R I G H T
WOMEN/MEN,** Lets
do this !!!!!

We need those of you who are great at forwarding on information with your e-mail network. Please read and pass this on. It would be wonderful if 2003 was the year a cure for breast cancer was found!!!! This is one e-mail you should be glad to pass on. The notion that we could raise \$35 million by buying a book of stamps is powerful!

As you may be aware, the US Postal Service recently released its new "Fund



the Cure" stamp to help fund breast cancer research. The stamp was designed by Ethel Kessler of Bethesda, Maryland. It is important that we take a stand against this disease that affects so many of our Mothers, Sisters and Friends.

Instead of the normal 37 cents for a stamp, this one costs 45 cents. The additional 8 cents will go to breast cancer research. A "normal" book costs \$7.40. This one is only \$9.00 for 20 stamps. It takes a few minutes in line at the Post Office and means so much. The post office also said that the amount donated (above the \$7.40 cost of the stamps) is tax deductible. These stamps were issued in 1998 but are still available. If all stamps are

sold, it will raise an additional \$35,000,000 for this vital research. Just as important as the money is our support. What a statement it would make if the stamp outsold the lottery this week. What a statement it would make that we care. I would urge you to do two things **TO-DAY**:

1. Go out and purchase some of these stamps.
2. E-mail your friends to do the same. We all know women and their families whose lives are turned upside-down by breast cancer. It takes so little to do so much in this drive. I think we can all afford the 60 cents.

Breast Cancer Hospitalization Bill

Submitted By: FAAO's Relay For Life Committee

Breast Cancer hospitalization bill is important legislation for all women.

There's a bill called the Breast Cancer Patient Protection Act which will require insurance companies to cover a minimum 48-hour hospital stay for patients undergoing a mastectomy. It's about eliminating the "drive-through mastectomy" where women are forced to go home hours after surgery against

the wishes of their doctor, still groggy from anesthesia and sometimes with drainage tubes still attached. Lifetime Television has put this bill on their web page with a petition drive to show your support. Last year over half the House signed on.

PLEASE!!!! Sign the petition provided on the web site below and help women living with breast cancer get the care

they need and deserve!! There is no cost or monetary pledge involved. You need not give more than your name and zip code number.

http://www.lifetimetv.com/health/breast_mastectomy_pledge.html

Congratulations from Factory

By: Kelly Bell of Factory

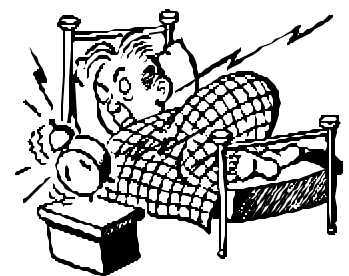
Stacy Williams on the birth of her son, Justin Thomas. He was born on September 2nd weighing 7lbs 10 oz and 19 1/2 inches long.

Penny Swindle on getting engaged on her 21st birthday.

Thought For The Day

So far today,
I've done all right.
I haven't gossiped,
Haven't lost my temper,
Haven't been grumpy,
Nasty or selfish.
But in a few minutes,
I'll get out of bed.
And from then on,
I'm going to need

A lot of help!



Love At First Sight (I Think)

By: Toni Lewis of Limo



The Lewis's Wedding Photo from 1943

It was World War II, Thanksgiving Day, 1942, at a football game between Montclair High and Bloomfield High in New Jersey. Sitting in the bleachers there were a bunch of Army, Air Force men. One, named Don, wondered who the big mouth was cheering loudly for her team. However, we did not meet

until later that week. My Mother always had open house over the holidays for the servicemen, hoping to marry off her two single daughters.

Don thought I was so cute with this beautiful figure that he stayed to talk to me. I guess it was love at first sight. We dated all the time they were in town and then off to war he went. I did not see him for over a year. I had almost forgotten about him when he came knocking at my door. Sometime in August or September he asked me to marry him. He had to take classes in order to marry a beautiful Catholic girl. On October 2, 1943, we were married at Mount Carmel Catholic Church.

Then off to war again. But this time he left me with a beautiful little girl born July 27, 1944. He didn't see her until she was a year old and already walking. Don spent 9 years in the service between the Air Force and the inactive Reserve. We went on to have more children: John Jr., born March 10, 1946

and Alicia Marie, born Nov. 11, 1954. We have 5 grandchildren, 5 great grandchildren and 3 great-great grandchildren.

John Donald Lewis was 82 on Sept. 15 and I was 80 on April 11. That's 60 years of wedded bliss, all due to a big mouth.



Don and Marie Lewis

Foot Stomping Good Time

By: Janet Rock of Operations



Catherine Ramsey's son, Ben Musick and his wife Rita wanted to plan a special day for his mom and her two sisters, Mary Wright and Ruby Bellamy. Ruby is from Kingsport, TN and was celebrating her 70th birthday so they all wanted to give her a birthday celebration that she would not forget. Into the car and away they went

through Clermont and onto Route 27 where Ben pulled into the Lakeridge Winery & Vineyard. They were having their 9th annual August Stomp.

The live music was provided by King Tel & Beautiful Bobby Blackman and the B-3 Blues Band and Rich Walker and Baby Blues. It was a lovely day; there was wine tasting, live music, specials in the gift shop, tours, food and beverages. All the ingredients for a good time. Under the shade of old oak trees were vats of grapes waiting to be stomped.

Children and adults were invited to wash their feet and get into the vats. Catherine and her sisters were not to be outdone. They, too, climbed into a vat to stomp the grapes. The juice flowed, the smiles turned into grins and the memory is a gift to always enjoy and remember.

On the way home, they stopped by the Steak & Ale to finish off the birthday celebration with dinner and the enjoyment of each other's company.

If you would also like to see the winery (the annual stomp is only once a year in August), the winery is open all year. They are located at 19239 US 27 North, Clermont. Call them at 1-800-768 wine or look them up on the internet @www.lakeridgewinery.com.

Follow Catherine's example and have a "Foot Stomping Good Time" of your own.



A Special Person

By: Linda Jester of Lease

I'd like to write a few lines about a very special person in my life and I'm sure in many others. She has touched the life of so many people, always doing for others. She has a heart of gold and would go above and beyond to help anyone. However, she thinks I'm a landscaping business (ha ha). And she gives me a hard time – but I still

love her from the bottom of my heart. Toni, remember when I first came to the Auction and was a driver and we rode on John Boozer's van? I used to give you a boost on your tush to get you up in the van so we could go to work.

Thursday, October 2 Toni and Don were married 60 years. That's so beautiful! I

have been to Toni and Don's home many times. Don's a fine man – so appreciative of everything – of life itself. And Toni makes everyone laugh. She will live forever my heart. Toni & Don – here's to both of you. Keep on keeping on! May the angels always watch over you both!

Your Guardian Angel

Do you know someone who has been out awhile? Let us know and we will add them to our Guardian Angel list.

We would like to wish the following employees a speedy recovery and a safe return. You are all missed here at FAAO.

Anneta Allen
Fred Brenner
Wes Chesmore
Elaine Glisson

Wilber Highstreet
Leon Kazanji
Ryan Lacy
Jeisa Mendoza
Pat Pincus
Leon Phillips
Bill Sullins
Diane Trainum

Malachi Woods

If we have missed anyone, please accept our apologies. We truly did not do it on purpose. If you are aware of someone who should be added to our list, please let us know.

A Letter from the YMCA

By: Linda Jester of Lease

The Roper YMCA Family Center embraces the local community as it moves to greater heights. We are a caring, communal atmosphere that produces astounding results. By giving families a place where they want to spend time together, we're strengthening their bond, perhaps even reducing divorce rates and decreasing child and spouse abuse. At the Y, we are promoting health and positive life habits in adults and children. And we are providing a safe place for kids and teens to hang out, a place where they are exposed to good role models and core values – such as caring, honesty, respect, responsibility and faith.

Through your generous donation to our 2003 Youth Scholarship Campaign, you are helping those who are less fortunate. It gives everyone the same opportunity to participate in youth programs, after school programs, aquatic programs, adult leagues, as well as establishing healthy lifestyle changes. The YMCA can provide positive role models and an outlet for creative pursuits. They will then be less likely to engage in drugs and violence. Together we can help build strong kids, strong families and strong communities and allowing the YMCA to continue its mission.

As part of our outreach program to better our community, we have an opportunity to help the children at the Edgewood Children's Ranch with a holiday lunch and program. We hope to make this holiday season a little brighter and through your generous donation, what better way to fulfill our mission than reaching out to the children at risk.

Thank you for your support of the Roper YMCA Family Center and its programs.

Sincerely,

Mike Bostwick
Executive Director

October Birthdays

Happy Birthday to all of our Employees celebrating their birthday this month.

Day	Name	Department	Day	Name	Department
1	Bryant, Gary	Security	18	Beigel, Susan	Block
1	Kearce, Donna	Main Office	18	McCaskill, Matt	Driver
1	Rolle, Reginald	Security	18	Moore, Sheila	Registration
2	Chaney, Cassandra	Block	18	Volner, Teresa	Driver
2	Cleek, Carol	Driver	18	Yaun, Tom	Operations
2	Ramsey, Catherine	Driver	19	Carfagno, Tim	Factory
2	Sasser, Harold	Security	19	Cooper, Mary C	Block
3	Ames, Cathy	Block	19	McNulty, Janet	Driver
3	Argall, Mary	Receiving Gate	19	Sweeting, Maxine	Factory
3	Brown, Eleazar	Driver	20	Hagel, James	Driver
3	Gonzalez, Michael	Internet	20	Holder, Bruce	Security
3	Hood, Christopher	Driver	20	McVey, Robert	Driver
3	Lechner, Irwin	Driver	20	Tittsworth, Thomas	Driver
3	Powell, Wesley	Factory	21	Bishop, Amanda	Factory
3	Smith, Shirley	New Dealer	21	Boozer, John	Driver
4	Coates, Heather	Systems Support	21	Gattis, Louie	Driver
5	Harper, Marion	Driver	21	Rhodes, Marie	Fleet / Lease
5	McKenzie, Clifford	Driver	21	Griner, Stefanie	Simulcast
5	Milano, Denise	Admin. Ops. Manager	22	Jacobsen, Diane	Driver
6	Vincent, Marion	Driver	23	Bulow, Fred	Driver
7	Couch, Terry	Driver	23	Casaul, Euranio	Driver
8	Boorde, Meghan	Accident Investigation	23	Edwards, Michael	Security
8	Goff, Mary	Registration	23	Walls, Maxine	Fleet Lease
8	Hughes, Walter	Security	23	Wayne, Doug	Purchasing
8	James, Jimmy	Internet	23	Whitehead, Joe	Simulcast
8	King, George	Driver	24	Couture, Norm	Security
8	Misaiphon, Viengnith	Driver	24	Schennum, Ronald	Driver
9	Almanza, Charles	Security	25	Allen, Norman	Driver
10	Hooper, Teia	Accounting	25	Baxter, Sharon	Factory
10	Stille, Mary Jane	Factory	25	Meek, Carl	Driver
11	Mihalovich-Thornsberry, Audrey	Security	25	Morrill, Robert	Driver
11	Williams, Sam	Driver	25	Price, Vicki	Block
12	Gomez, Daniel	Factory	28	Goble, Dianne	Fleet / Lease
12	Hildreth, Yolanda	Driver	28	Martinez, Roberto	Security
12	King, Edward L.	Driver	29	Carrick, Kenneth	Limo
12	Surace, Joan	Main Office	29	Caskey, Tommy	Driver
14	Henderson, James	Driver	29	Halstead, John	Driver
14	Rickert, Paul	Driver	29	Vega, Jorge	Factory
15	Caraway, Tony	Arbitration	30	Dash, Patsy	Factory
15	Coote, Eli	Driver	30	Graham, Dena	Accident Investigation
15	Gamez, Stephanie	Factory	31	Hubbard, Phyllis	Arbitration
16	Kimble, Sheila	Factory	31	McCoy, Scott	Fleet / Lease
17	Brunson, Jacob	Driver			
18	Allison, Gary	Sales			

Happy Birthday to all!



November Birthdays

Happy Birthday to all of our Employees celebrating their birthday this month.

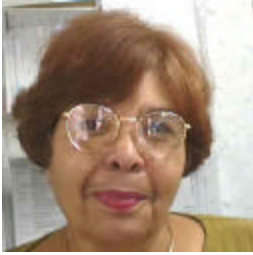
Day	Name	Department	Day	Name	Department
1	Wolfe, Kim	Accounting	15	Barfield, Tina	Operators
2	Irizarry, Ralph	Security Manager	15	Dibiasio, James	Drivers
5	Goetsch, Kathy	Security	15	Jones, Lugenia	Security
5	Kettren, Ladd	Drivers	15	Mendoza, Jeisa	Factory
5	Morris, Suzanne	Arbitration	15	Payton, Larry	Security
5	Weis, Joseph	Drivers	15	Tunstall, Henry	Drivers
6	Cross, Elizabeth	Block	16	Marcetti, Charles	Drivers
6	Frankel, George	Drivers	16	Pierce, Mark	Security
7	Dillman, Carolyn	Drivers	16	Rambarran, Richard	Drivers
7	Johnson, Ronald	Factory	16	Tillman, Helen	Limo
7	Lewis, Arthur	Registration	17	Basco, Richard	Drivers
7	Raleigh, Arthur	Drivers	17	Ortiz, Modesta	Maintenance
7	Williams, Willie	Limo	17	Rock, Janet	Traffic
8	Smith, Margaret	Drivers	18	Griffith, Shirley	Dealer Services
9	Hofer, James	Limo	19	Leach, Eddie	Drivers
10	Braland, Brooke	Accounting	19	Rogers, Curtis	Limo
10	Palladino, Vincent	Drivers	19	Sealey, Lyman	Security
10	Philipsen, Debbie	Arbitration	21	Creekmore, Toni	Drivers
10	Smith, Cynthia	Block	21	Hassee, Phyllis	Payroll
10	Stanley, Benjamin	Safety/Security	23	Cauley, Robert	Security
10	Starke, Bennie	Factory	24	Goldinger, Richard	Drivers
11	Dolman, Jason	New Dealer	24	Johnson, Arthur	Drivers
11	Kisner, Jimmy	Drivers	24	Kester, Clarence	Drivers
11	Patrick, James	Drivers	24	Rivenburg, Donna	Block
12	Amer, Martin	Factory	24	Robinson, Toni	Simulcast Manager
12	Beier, Norman	Safety/Security	25	Baker, Joseph	Drivers
12	Kopansky, Donna	Drivers	25	Jones, Dorothy	Limo
12	Parker, Alan	Auctioneer	26	Rosenblum, Denise	Registration
12	Robey Jr., Larry	Drivers	27	Long, Candace	Block
12	Scavone, Alexia	Block	27	Moleno, Rich	Sales
12	Smith, Kellie	Drivers	28	Card, James	Internet
13	Cox, Deborah	Transportation	28	Johnson, Tammy	Block
13	Fogle, George	Drivers	29	Tompkins, Jerry	Fleet/lease
13	Woods, Malachi	Drivers	30	Clarke, Melony	Drivers
14	Di Fabio, Nancy	Payroll	30	Hearn, Jan	Sales & Marketing
14	Singh, Khemraj	Security			



Happy Birthday to all!

Main Office Spotlights

By: Joan Pike and Theresa Huttel of the Main Office



Adrienne Ringling...! AKA Rocky, that's all you need to say when referring to a spirited and enthusiastic employee. She is a fun person to be around and enjoys her job in the mail out area. She also works at the sellers check & draft counter on sale day. Our dealers love her, (she has a few special

ones of course!)

She is an asset to Florida Auto Auction and to us, who work with her. Never does she offer less of herself when working. A very dependable and helpful employee.

On a personal note, Adrienne also does volunteer work for hospice and is a great lover of animals especially her dog Cuddles. Her hobbies include sewing, partying and in earlier times was a ex-Harley Woman!

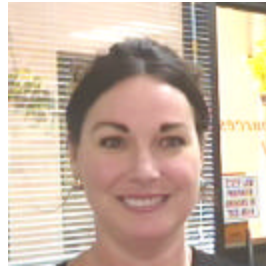
A great big THANKS to Adrienne, we really appreciate the opportunity to work with you!

Keep up the good work!



Ellie Ross is one of our Front Counter clerks. She not only works in the Main Office but the GM Factory sale as well. Her duties are many. Helping dealers with sign-ups, bidder badges, lists and payments. Ellie is always friendly and more often than not, laughing. When the sale is over, she deposits

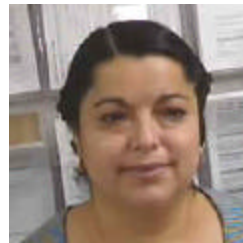
checks and sometimes wires, verifies the pinks and takes care of filing the check stubs and voided drafts. Some of her co-workers lovingly refer to her as the "Thrift Store Queen". Sources have it that she is a serious Monday shopper and could bargain down anything. We may have to change her nickname to "Lucky", she hit the Florida Lotto for 5 numbers recently and wins free lunch more often than most of the other ladies. Ellie is married and has 2 grown sons but the love of her life is "Peaches" her fluffy white pooch. The organizer of "Girls Night Out", Ellie is a great time just waiting to happen. Once a month a group of girls from the office get together at a local Mexican place. You have to be there early so you don't miss 2 for 1 drinks, or the coupons for 1\2 price appetizers. The Thrift Queen makes sure we can all save \$\$ when we go out with her. Ellie has been at FAAO since March 2001. She's fun and full of life. A great person to work with and excellent at customer service.



We, the main office, would like to recognize **Theresa Huttel**, Mailout/Phone Reception Coordinator, for the wonderful job she does for our customers and FAAO. Theresa has been with us since May of 1994. She started part time on the Block and Sales & Marketing, going full time in New Dealer Registration. In May of 1996 Theresa transferred to Phone Receptionist and then in June 1999 to our Mailout Department. January 2002 Theresa was promoted to Mailout/Phone Receptionist Coordinator.

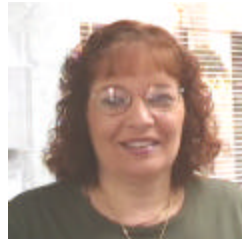
Theresa is always willing to help anyone, Customer or Fellow Staff Member. She is tenacious when it comes to finding a lost title, check, and/or driveout, etc. in the Main Office or the answer to a puzzling question (especially about those overnight packages). Theresa is a joy to work with!!! With her knowledge of FAAO she is an amazing and talented asset!!!!!!!!!!!!!!

Theresa has two daughters and a dog. She enjoys boating and fishing.



Martha Torres has been working in our Sale Day Luggage Check Room for over a year now. We can count on her to be here early in the morning on Tuesdays (7am) She always has a smile for every one and keeps our dealers luggage safe and sound!!! Martha is truly an asset to FAAO.

Martha has two sons. She enjoys cooking, floral arranging and is very active with her family and church.



Sandy Garrett, aka "Barbie" (due to her polished appearance and great sense of humor). She and her husband, Carme, are the proud parents of two beautiful daughters born and raised in Florida, Amy and Cristina.

With more than ten years of experience Sandy arrived at FAAO in March of 1997 and continues to out do herself in the title department. She is a well rounded person whose hobbies include spending time with family and friends, traveling and Bingo on Wednesday's.

Thank you, Sandy, for making our lives a little more smoother in the title department.

The Safety Zone

By Larry Smith Safety Manager

Attitude Is Everything

The process of human change begins within us. We all have tremendous potential. We all desire good results from our efforts. Most of us are willing to work hard and to pay the price that success and happiness demand.

Each of us has the ability to put our unique human potential into action and to acquire a desired result. But the one thing that determines the level of our potential, that produces the intensity of our activity, and that predicts the quality of the result we receive is our attitude. Attitude determines how much of the future we are allowed to see. It decides the size of our dreams and influences our determination when we are faced with new challenges. No other person on earth has dominion over our attitude. People can affect our attitude by teaching us poor thinking habits or unintentionally misinforming us or providing

us with negative sources of influence, but no one can control our attitude unless we voluntarily surrender that control.

No one else "makes us angry." We make ourselves angry when we surrender control of our attitude. What someone else may have done is irrelevant. We choose, not they. They merely put our attitude to a test. If we select a volatile attitude by becoming hostile, angry, jealous or suspicious, then we have failed the test. If we condemn ourselves by believing that we are unworthy, then again, we have failed the test.

If we care at all about ourselves, then we must accept full responsibility for our own feelings. We must learn to guard against those feelings that have the capacity to lead our attitude down the wrong path and to strengthen those feelings that can lead us confidently into a better future.

If we want to receive the rewards the future holds in trust for us, then we must exercise the most important choice given to us as members of the human race by maintaining total dominion over our attitude. Our attitude is an asset, a treasure of great value, which must be protected accordingly. Beware of the vandals and thieves among us who would injure our positive attitude or seek to steal it away.

Having the right attitude is one of the basics that success requires. The combination of a sound personal philosophy and a positive attitude about ourselves and the world around us gives us an inner strength and a firm resolve that influences all the other areas of our existence.

It's your life, it's your future, it's your choice.

Congratulations Joe and Rebecca

By: Joan Pike and Janet Patterson of The Main Office



A Great big congratulations goes out to Joe Couture, Safety department and Rebecca Couture, Main office on their recent marriage on August 19th at Stage Stop Camp Ground, Winter Garden. The ceremony was officiated by Marie Fish, Best Man was Larry Smith, FAAO Safety Manager, and Matron of Honor, Adrienne Ringling, FAAO Mailout.

With the date set and time ticking away,

a Surprise Bridal Shower was held on August 7th by the Front office. Julie Shuman, FAAO Counter, baked Butter Cream Ribbon Chocolate cake that was served along with snacks and sodas.

The evening before the ceremony Betty Skipper, Marie Fish and Janet Patterson decorated the hall while Kathy Wells prepared food and Sharon Jones decorated the Wedding cake for the reception. The bride wore a Floral Pant suit with Karen Sandeen arranging her hair in a braid with flowers. Since their family from New Hampshire were unable to attend their FAAO Family were more than happy to "give the Bride away".

The happy couple honeymooned on the Riverboat Cruise in Sanford and then set off on a motorcycle trip "up north" (we'll have more updates on the

trip soon).

Joe and Becky have 3 children and 2 grandchildren that live in New Hampshire and 3 birds at home. If you happen to run into Joe or Becky around the auction be sure to congratulate them on their nuptials.



FAAO LUAAU



PARTY!



Friday November 14, 2003

Tanner Auditorium - Winter Garden

7:00 PM - Midnight

DISK JOCKEY



DOOR PRIZES

FOOD PROVIDED

B.Y.O.B.

50 / 50 DRAWING!

PARTY OPEN TO ALL!

TICKETS: \$15 / Person \$25 / Couple



**MANHEIM'S
FLORIDA AUTO AUCTION
OF ORLANDO**

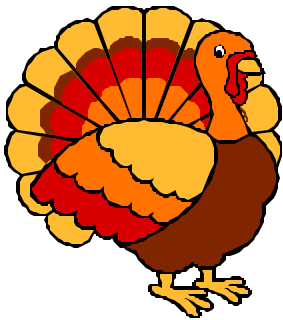


For More information contact Louis Fazio Jr.
407-656-6200 Ext. 3553

Benefiting Florida Auto Auction of Orlando's 2004 relay for life team.
All proceeds got to the American Cancer Society Relay - For - Life
walk to be held on March 26 -27, 2004

Look For Our Special Holiday Issue Coming Out The Week Before Thanksgiving.

By Phyllis Hassee of Human Resources

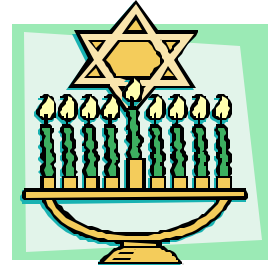


Includes holiday recipes, special traditions of your fellow employees and helpful hints for getting the most joy out of the holi-

days. Thanksgiving and Christmas are very special occasions for most of us. If you have any hints, tips or remembrances you'd like to share with us, please contact



your committee member.



The Triple Filter Test

Submitted By: Sherri Harmon of Human Resources

In ancient Greece, Socrates was reputed to hold knowledge in high esteem. One day an acquaintance met the great philosopher and said, "Do you know what I just heard about your friend?"

"Hold on a minute," Socrates replied. "Before telling me anything, I'd like you to pass a little test. It's called the Triple Filter Test."

"Triple filter?"

"That's right," Socrates continued. "Before you talk to me about my friend, it might be a good idea to take a moment and filter what you're going to say. That's why I call it the triple filter test.

The first filter is Truth. Have you made absolutely sure that what you are about to tell me is true?"

"No," the man said, "actually I just heard about it and..."

"All right," said Socrates. "So you don't really know if it's true or not. Now let's try the second filter, the filter of Goodness. Is what you are about to tell me about my friend something good?"

"No, on the contrary..."

"So," Socrates continued, "You want to tell me something bad about him, but you're not certain it's true. You may still

pass the test though, because there's one filter left: the filter of Usefulness. Is what you want to tell me about my friend going to be useful to me?"

"No, not really."

"Well," concluded Socrates, "If what you want to tell me is neither true nor good nor even useful, why tell it to me at all?"

This is why Socrates was a great philosopher and held in such high esteem.

Author Unknown

They Ran To The Finish

By Anneta Allen of Fleet Lease

Kathy Perez and son Cody, ran the Ocoee Founders Day 5 K Run.

Well, she said, they walked part of the way, but they made it in a little over 48 minutes.

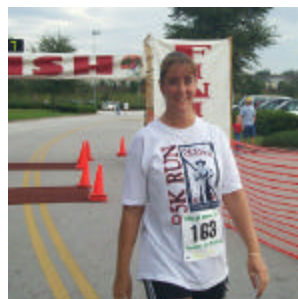
This all took place on October 11, 2003 at 7:30 a.m. at The West Oaks Mall.

One spectator

made a comment that "its better to be almost last, than not to be in the race at all". Wonder if this spectator was cognizant as to how he was referring to himself.

Kathy said they had a great time and could not wait to do it

next year. That was certainly a fine way for a mother and son to spend the day.



Employee Discounts

<p>Harold's Lunch Truck</p> <p>Listen there is a New, Neat place to eat, right here on property.</p> <p>There are sandwiches, fries, potato salad, cole slaw, and even chicken strips.</p> <p>For those who remember the times when food bought out before the McD. Or B.K. etc. This place is for you. For those too young to remember this, come out and see what you have been missing out on. Menus are available, orders can be called in ahead to be picked up, and the prices are right.</p> <p>Best of all if you show your FAAO Employee ID Card, Your drink is FREE with your order.</p> <p>LOCATED AT THE NORTH SIDE OF GATE 14, IN THE TRANSPORTER PARKING LOT. PH# 407-948-2808</p>	<p>West Orange YMCA!</p> <p>Wellness Center Spinning Group Exercise Child Development Youth & Adult Sports After School Programs And more!</p> <p>Present your FAAO ID Card for Additional savings!</p> <p>West Orange YMCA 100 Windermere Rd Winter Garden, FL 34787 Phone 407-656-6430</p> <p></p>	<p>Tiger's Eye Karate</p> <p>ATTENTION: Florida Auto Auction employees.</p> <p>Tiger's Eye Karate is offering an educational summer camp for children ages 5-12 Three hours every day spent on living history, mathematics, language, science and geography. All teachers are University educated. Also included exercise sessions, child safety programs, Karate class, picnics and FUN! Field trips, swimming, bowling, and movies are at a minimal fee.</p> <p>10% discount with proof of Florida Auto Auction of Orlando employment.</p> <p>For more information contact: Joe or Lynda @407-877-7510</p>	<p> Sheraton Suites ORLANDO AIRPORT</p> <p>Auto Auction Suite Deal \$85 per night Rate Includes Full Breakfast Buffet!</p> <ul style="list-style-type: none"> •150 Deluxe Two-Room Suites •7 Executive Conference Meeting Rooms •Full Service Hotel Restaurant •Indoor/Outdoor Pool Jacuzzi •Complimentary 24-Hour Airport Shuttle •Starwood Preferred Guest Program •Ask for our Park & Fly Package <p>7550 Augusta National Drive Orlando, FL 32822 T: (407) 240-5555 F: (407) 856-6320 www.sheratonairport.com E-Mail: sales@sheratonairport.com</p>	<p>Bala Sands Brand New Luxury Apartment Homes</p> <p>Enjoy amenities such as controlled access gates, direct access garages, complete athletic center, swimming pool, spa and resident business center. Interior features include garden bathtubs, full size washers and dryers, built-in microwaves, and 9-foot ceilings with crown molding.</p> <p>Congratulations to Employees of Florida Auto Auction!</p> <ul style="list-style-type: none"> • you will receive 1/2 off of the security deposit • a discount on Lincoln Guest Suites • your choice of \$100 gift certificate from one of our neighboring stores or restaurants • 2 months free rent on two and three bedrooms / 1 month free on one bedrooms <p>Call today for a personal tour of our brand new property! 8008 Bala Sands Blvd. Orlando, FL 32818 407-253-3811 www.lincolnapts.com</p>	<p> Lake Olympia Veterinary Clinic located on East Silver Star Rd. in Ocoee, offers a 10% discount to any employee when you show your Id Badge.</p> <p> Longhorn Steakhouse on West Colonial Dr. in Orlando, is offering a 10% discount to FAAO Employee's only when you show your ID Badge. (for employee only, does not include guest)</p>
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Helping Kids Thrift & Gift is a non-profit organization that provides funding to non-profit organizations such as **The Children's Wish Foundation** and **The Center For Grieving Children**. The thrift store located in the Furniture Shopping Center across from Perkins on Hwy 50 and Maguire will give a 10% discount on all merchandise to any FAAO employee who shows their FAAO employee ID Card.

Donations of furniture, gift items, housewares and clothing are needed and greatly appreciated as are the volunteers who donate their time.

For more information or to schedule a pick up, call 407-648-8393 or stop by the store between the hours of ten to five.

LEARN TO DIVE !!
SOUTH LAKE DIVERS

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Nauti Worldwide Member



The Adam's Mark Hotel Orlando is now offering a Florida Auto Auction Employee rate at \$79.00, per room, per night, plus tax. Based on space availability. Employee's must show employee I.D. upon check in. Please be advised that the Florida Auto Auction Employee rate is available for booking at the Adam's Mark Hotel - Orlando. The rate is available for phone in bookings by calling the Adam's Mark Central Reservations Office at 1-800-444-2326.

Special Camping Coupon!
For
Florida Auto Auction of Orlando Employees

1 Night Stay — No Charge
2 Nights Stay — No Charge

Bonus!
Additional Nights available at \$10.00 per night!
Maximum stay under this promotion is 7 nights.

Details of Participation

- 1) Please call first and make reservation at (407) 889-3048
- 2) In most cases, full hook-ups are available on this promotions for RVs.
- 3) Subject to availability. Some limitations do apply.



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sunrvresorts.net

Perkins in Ocoee offers a **10% discount** to any employee when you show your Id Badge.

Guanajuato Grill located on Story Road offers a 10% discount to any employee when you show your Id Badge.

LET PHIL MAKE FOR YOU:

- Adirondack Chair
- Adirondack Foot Stool
- Matching Table
- Hope Chest
- Toy Chest
- Shadow Box
- Benches
- Shelf for bathroom or kitchen vanity
- Shelf for above door or windows

FAAO employees will receive a discounted rate

Call Phil Fiedler
407-656-4024 E-Mail: PhilFiedler@AOL.com

Special Offer for FAAO Employees!
Arabian Nights Dinner Theatre
A special evening that will delight the entire family!
\$25.00 per person
This Special Price is only available through Universal Marketing Solutions
To order your tickets call 407-927-4984

Marco Anthony located on Maguire Road in the Publix Shopping Center, offers a 15% discount to any FAAO employee when you show your Id Badge.

Anthony's Bistro located at 10988 West Colonial Dr. behind the Twistee Treat now offers a 10% discount to any FAAO employee when you show your Id Badge.



NEED HELP
Home Repair, Painting, Irrigation, Landscaping or you just need something moved.
Nothing too small to call.
407-353-0622 Ask for Bill
The price is right—Guaranteed work
10% OFF TO ANY FAAO EMPLOYEE
LICENSED & INSURED

Service A La Cart

By Joe Franus of Operations

Did you ever notice the preponderance of golf carts scooting all around this place? I don't know the number, but I venture to say there are more than you'll find at some Florida golf courses. But here at FAAO, golf carts serve many functions in the total operation of our business. One such function, for example, is looking for "lost" vehicles. We have what is known as the "can't find" team who utilize the carts on Tuesday sale day looking for vehicles that are not where they're supposed to be. With the thousands of vehicles scheduled for auction sale each week, for one reason or another, some get misplaced. So the "can't find" people sometimes spend all day trying to locate them which eventually they do. And they do their job well. The following are assigned to the task: Gloria Gevers, Toni Creekmore, Mi-

chelle Pentz and Annette Messner.



Michelle Pentz



Annette Mesner



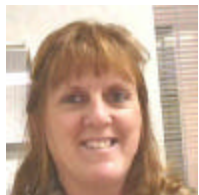
Keith Powell



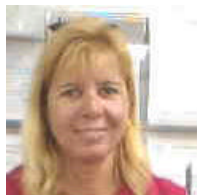
Carol Cleek

Another function of Operations is the "re-run" function that utilizes golf carts to deliver the lists of vehicles to the lane leaders during the auction sale, indicating which vehicles the dealer would like to re-run through the block. Members of the re-run team are: Mary Endriss, Carol Dillman, Keith Powell and Carol Cleek.

Another service provided for our dealers on sale day is Operations Drive-outs whereby the dealer requests certain (unsold) vehicles to be readied for driving off property by dealers or transporter personnel. The official lists of vehicles numbers are computer-generated and provided for the dealer by Ida Raleigh and Cookie Cooper (not pictured).



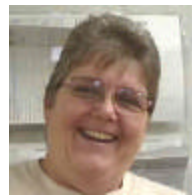
Gloira Gevers



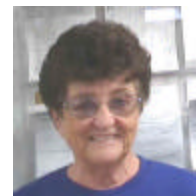
Toni Creekmore



Mary Endriss



Carol Dillman



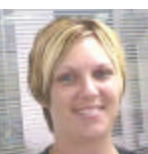
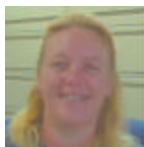
Ida Raleigh

Positive Actions From the Factory Department

By: Kelly Bell of Factory

The following Factory employees were recognized in the past couple of month for the following reasons.

Denise Dixon- Doing a great job on HMA and is a wonderful teammate.

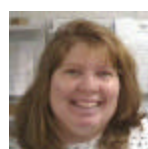


Michelle Elkins- Helping out on the GMAC account while coworkers were absent. Busting butt to get her sale done so that Main office could continue.

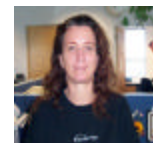
Deborah Crum- Always eager to help out and does very neat and accurate work. (not pictured)



Joyce Barnett- Helping out with the transportation bills.



Cherie Dale- Recalls are the best they have been in years!



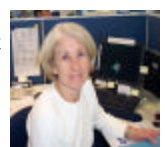
do it?)

Donna Gray- Always very willing to help anyone at anytime. She is always patient and never moody. (How does she



Becky Martinez- Handling Chrysler Financial while learning.

Linda Haas- Helping out with titles.



**KUDOS LADIES!
KEEP UP THE POSITIVE ATTITUDES!**

Cookin' In The Kitchen

CHOCOLATE CHIP COOKIE DOUGH

Submitted by: Jennifer Caraway of Internet

(Makes 8 servings)

1 18-oz tube refrigerated chocolate chip cookie dough.
2 8-oz packages cream cheese, softened
2 eggs
½ cup sugar
5 1.4-oz bars chocolate-covered toffee candy, divided

Press cookie dough into an ungreased 9-inch pie plate.

In a large mixing bowl, combine cream cheese, eggs, sugar and 3 crumbled candy bars; pour over top.

Bake uncovered at 325 degrees for 30 to 35 minutes.

Cool completely. Sprinkle top with remaining 2 crumbled candy bars. Keep pie chilled until ready to serve.

PUMPKIN BREAD

Submitted by: Pat Dozier of Operations

1-cup butter, softened
2-3/4 cups sugar
3 eggs
3 cups flour
1 tsp salt
1 tsp baking powder
1 tsp vanilla
1 tsp baking soda
1 tsp cinnamon
1 tsp allspice
1 tsp nutmeg
½ cup walnuts, chopped
½ cup raisins
1 can pumpkin (2 cups)

Cream butter and sugar. Add eggs, mix well. Stir in mixed dry ingredients. Add pumpkin, vanilla and blend. Mix in nuts and raisins. Pour into two-greased loaf pans, ½ - 2/3 full. Bake at 350 degrees for 50 minutes. NOTE: Cover with cookie sheet for the first 15 minutes!!

PUMPKIN POUND CAKE

1 ½ cups butter or margarine, softened
2-¾ cups sugar
6 eggs
1 tsp. vanilla
¾ tsp cinnamon
½ tsp baking powder
½ tsp salt
½ tsp ginger
¼ tsp cloves
1 cup cooked or canned pumpkin
WALNUT SAUCE
1 cup packed brown sugar
½ cup whipping cream
¼ cup corn syrup
2 tbsp butter or margarine
½ cup chopped walnuts
½ tsp vanilla

In a mixing bowl, cream butter and sugar. Add eggs, one at a time, beating well after each addition. Stir in vanilla. Combine the dry ingredients; add to creamed mixture alternately with pumpkin, beating just until combined. Pour into 2 greased and floured 9x5x3 in. loaf pans.

Bake at 350 degrees for 65-70 minutes or until a toothpick inserted near the center comes out clean. Cool for 10 minutes before removing from pans to wire racks to cool completely. For sauce, combine brown sugar, cream, corn syrup and butter in a saucepan. Bring to a boil over medium heat, stirring constantly. Reduce heat; cook and stir 5 minutes longer. Remove from heat; stir in walnuts and vanilla. Serve warm over the cake. Yield: 16 servings (1 2/3 cups sauce).

CLYDE'S 8 SECOND TEXAS BLUE WHISTLER BURGER

Submitted by: Gloria Gevers of Operations

2 lbs. lean ground beef
½ cup butter, room temperature
¼ cup finely snipped parsley
¼ cup minced scallions, white part
1 garlic clove, crushed
2 tbsp. bottled steak sauce
1 tbsp. Worcestershire sauce

1 tsp. liquid smoke seasoning
1 tsp. hot pepper sauce
4 tsp. ground black pepper
1-1/2 tsp. seasoned salt
2 soft sandwich buns split

Prepare medium-hot grill. Place ground beef in large bowl, set aside. In medium bowl, blend butter with all remaining ingredients except sandwich buns. Reserve about 4 tsp. seasoned butter for buns. Blend remaining butter mixture thoroughly into ground beef. Form into 4 1-inch thick patties. Grill burgers over medium-hot fire until done, about 45 minutes on each side. Butter sandwich buns with reserved butter, grill for about 1 minute, buttered side down. Place one burger patty on bottom bun, add desired toppings. Top with second patty, complete with remaining toppings and bun. Get ready for a feast.

CASHEW BRITTLE

Submitted by: Amy Wimberly of Internet

(Makes about one pound)

1 cup butter or margarine
1 cup sugar
2 tablespoons light corn syrup
2 cups cashew halves

Combine butter, sugar and corn syrup in a medium saucepan. Bring to a boil over medium heat. Boil 5 to 6 minutes or until candy thermometer registers 300°F. Stir in cashews.

Pour quickly and spread on a baking sheet lined with greased parchment paper. Cool for approximately 15 to 20 minutes.

Peel over paper and break into pieces. Mixture will be light in color and frothy before done (let it get darker).

The Market Place

Need to get the word out? Got something to sell?

Do you have something you need to sell? How about placing an advertisement in the Point of View? You can place an ad in The Market Place at no charge to you. If you are interested, please see a committee member for a submission form. Please keep in mind that this is a free service. Keeping that in mind, all ads will run for one month. If you would like to resubmit an ad we will run it again for you.

WANT TO RENT -Female 50 something, non smoker, drinker or drugs. I have a medium size, obedience trained, quiet indoor dog. I can pay \$50 a week for room or Travel Trailer. Need by January. **See Diane Jacobsen.**

1996 SUZUKI INTRUDER 800 17 K Miles—clean plus 2 helmets. Asking \$3,500 O.B.O. Contact **Tony** at 407-383-6417.

ROOM FOR RENT \$525.00 a month includes electric, water, use of kitchen, washer and dryer. NO PETS. (cable Separate) Contact **Gloria Gevers** at 407-948-7579.

COMMUNITY YARD SALE at Sun Resorts R.V. Park 3000 Clarcona Rd, Saturday, November 8th starting at 8 am to 2 pm. For information please call 407-886-3765.

FOR SALE 99 Skyline Double Wide 4 bedroom/2 bath, 28x60 1680 sq ft 10x10 storage unit. Located in Westwood Village in Winter Garden, lot rent \$209 a month. Cost \$ 51,000 Contact **Cherie or Larry Dale** 407-654-7466

4 BF GOODRICH ALL-TERRAIN TIRES like brand new only 400 miles on them Size 225x70 R16 \$250.00
4 SIX LUG 10 INCH CHROME RIMS will fit a Chevy or Toyota 4x4 \$50.00

1 INCH SLATE POOL TABLE w/ light, pool balls, 4 pool sticks and rack

for pool sticks \$250.00
 Call **Angie** if interested 407-654-2515

CITRON COCKATOO WITH CALIFORNIA CAGE very tame, one owner, great with children \$1,100 Contact **Jill Harrison** at 352-636-5792.

1981 EL CAMINO 305 V-8; Power Steering; Power Brakes; Air; AM Radio; Cruise Control. Both the interior and the exterior are Maroon in color. Over all in excellent stock condition. Call for more information. Asking \$4,395.00. Contact **Gary** at 352-242-9588. Call anytime Monday through Friday. Available on weekends by appointment only.

WOODLAWN CEMETERY 2 plats side by side. \$1,000 each. Contact **John** at 407-877-9177

FOR SALE MINI DACHSUND, dapple, male AKC registered. Black, tan and other shades. Answers to the name Rhett Butler. \$395.00 asking price, \$350.00 firm. Contact **Dave Shipes** at 352-357-2549.

FOR SALE: 3/2 HOME at 39 Lakeview Reserve in Winter Garden. Lots of upgrades; Berber carpet. Tile through out, upgraded appliances and fenced yard. Close to schools. asking \$154,900.00 Contact **Debbie** at 407-656-6375

COMPUTER DESK w/hutch and file drawers. \$100.00

FROST FREE CHEST FREEZER \$125.00 35(w)x34(h)x24(d)

STUDENT DESK \$40.00

TWIN CAPTAIN BEDROOM SET w/mattress and night stand \$350.00 Contact **Debbie** at 407-656-6375

WASHERS AND DRYERS Reconditioned; Guaranteed -Like New \$100.00 each. Contact **Floyd Bowers** at 407-656-1813

NORDIC TRACK New, originally \$600, will sell for \$200.00 Contact **Shirley** at 321-438-6256

1996 DOUBLE WIDE 28X48 3 bedroom/2 bathroom. Large eat in

kitchen, plants shelves, lots of upgrades. Large screened in porch with windows. Clermont area. For more information, Call **Sandy** at 407-656-6609.

BUNKBED White Metal Frame bunk bed twin top, full size bottom with mattress for \$200.00 OBO Call **Alicia** at 407-963-2292.

LOWRY GENIUS ORGAN Very, very good condition. Wood (dark oak color) Digital Stereo Rhythm, 4 cartridges. Bought used from Music World. \$300, call **Joe or Pat Lacroix** at 407-877-8175.

POT BELLY PIGS FOR SALE Miniature pot belly pigs- all ages, Black and whites and solid whites. Serious calls only please, contact **Stefanie** at 407-383-6697.

WANTED VINTAGE FOUNTAIN PENS Some dip pens would be ok. Main interest is WW1 pellet fountain pen. If you have something I might be interested in, please call **Raymond** at 407-948-7530.

USED or NEARLY NEW COMPUTER SYSTEMS WITH COLOR MONITOR \$100.00 AND UP Custom built systems to your budget. Don't pay higher prices and chase rebates! Call **Janet or Chuck** at 407-420-7048. You'll be glad you did!

TRAINS We buy and sell trains and accessories. Call **Janet** at 407-886-7865 or **John** at 407-880-2817.

WANTED

Your Market Place Ad. If you have anything that you want to get rid of, remember the Market Place. You may place your ad in the Point of View at NO CHARGE to you. Contact **your Department Committee Member**. If you do not have a department committee member, you may stop by the Human Resource office for a submission form.

Florida Auto Auction is not responsible for any items sold or purchased through the Market Place.

Working At FAAO And Pursuing A Career

By: Joe Franus of Operations

Ever hear the expression “But what’s in it for me?” It implies that one expects something for nothing, a reward for doing nothing. You may know somebody of this type. I believe most of us would rather earn the things we desire in life. It is what life is all about.

I know two of our younger employees who have set their goals on advancing themselves beyond the jobs they currently perform at FAAO. While doing part-time work here, they also go to school on their days off. Education, they believe, is the road to success.

BROOKE CARAWAY



Age 19; wants to be an X-ray technician. She attends High/Tech Institute in Orlando. After she graduates in January 04, she hopes to per-

form Xray functions at a doctor’s office. She’s a very studious young lady and there is no doubt she will achieve her goal. Later on, she’ll pursue study of Radiology. Brooke is the daughter of Tony (Arbitration) and Jennifer (Internet) Caraway and the granddaughter of Duane Caraway (Operations). Asked about her hobby, she said, “Sleeping” is most important right now. She likes going to the beach, putting a scrapbook together and, occasionally, skydiving. Good luck, Brooke, we wish you the best.

RYAN LACY



Age 22, started with FAAO in September 2000; works 2 days a week as a driver. However, on Tuesday sales day, he works as a Top Clerk on the block and is also involved with the Simulcast op-

eration. Ryan came to Florida from Jamaica in 1989. On his off days, he attends UCF, working on his Bachelors degree in Business Administration that he aims to complete in January 04. His goal is to get a good full-time job applying his college knowledge, and then continue further studies toward a Masters degree. But his real goal after that is to become a full-time Christian Minister with a fervent desire to help the poor and the needy. Knowing the kind of person Ryan is – kind, gentle and loving – we know he will realize his goal. Ryan, we wish you the best.

So, you see, they already know “What’s in it for them”, both Ryan and Brooke, “working their way through college”, have taken the initiative to better themselves through education. Yes, folks, the opportunities are there for those who seek them.

Another Contributor To Our Point Of View

By: Janet Rock of Operations

I have said hello to Melony Clark for many months now, but hadn’t really gotten to know her. A chance conversation revealed that she also likes to write and has a deep appreciation for the world around her. She agreed to share some of her writings with me and I enjoyed them very much as she shares her thoughts and feelings seen through the spiritual eyes that sees more than just an object.

She has given me permission to submit some of her writings to the paper to share with you and I have chosen this first one that she sent because when reading it, I could sense the child now turned woman in the memory of the birth and journey of the sea turtles.

I hope we will see many more of her writings as time goes by.

SASSY NATIVE

By: Melony Clark of Operations

With the weather turning warmer, I start thinking of going to the beach. When I was a small kid, my family and several others would head for Melbourne Beach. We always stayed at The Sea Dunes Motel. The highlight of each trip was the

nightly hunt for sea turtles. The Loggerhead turtle is named for its large head, about 10 inches wide. Adult turtles weight 200 to 300 pounds and are about 3 feet long. The huge turtles would make their way up on the beach to lay their eggs. We would watch for a while until they finished and headed back to the water at which time we would hop on the huge turtle’s back for a ride. This would be quite illegal today, but in the 1950’s, it was something to do. I remember watching the mother drop ping-pong ball looking eggs into the hole she would dig. The female always looked as if a tear was running down her cheek. My mama told me it was because she would never see her babies.

Just a few years ago we went to Singer Island. The turtle patrol over there digs up the freshly laid eggs and transplants them to a fenced in protected area. On the special hatching days, they allow whoever shows up a dusk to pick up a turtle or two and carry them down to the waters edge to wish them well. They are only about 3 inches long at birth and they manage to dig up to the top of the sand to escape their nests.

It is very special to have witnessed the life cycle of the Loggerhead.

Fun & Games

FLORIDA AUTO AUCTION OF ORLANDO

WORD SEARCH

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CANDY BARS

Almond Joy	Fifth Avenue	Milky Way	One Hundred Grand	Three Musketeers
Baby Ruth	Heath	Mounds	Pay Day	Twix
Butterfinger	Hershey's Milk	Mr. Goodbar	Reese's	Watchamacali
Clark Bar	KitKat	Nestle Crunch	Snickers	Wonka Bar
Dove Bar	Krackel	Nut Rageous	Symphony Milk	Zagnut

BY: MICHAEL JOHNSON
Internet Department

Fun & Games

Who's that kid?



If you guessed Paul D Rhodes as "Who's That Kid?" of September, you were correct. Paul works in our Simulcast Department.

The following employees guessed the "Who's That Kid" of September, winning a FAAO Beach Towel.

Jessica Silas
Sheryl Pistel
Annette Mesner

Would the winners please stop by Human Resources to claim your prizes.

Can you guess Who this FAAO kid is?

Use the submission form below to send us your guess. Place the form in the Point of View Box in Human Resources. There will be three winners drawn from the correct entries.

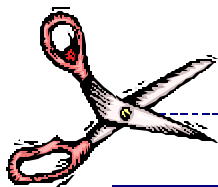
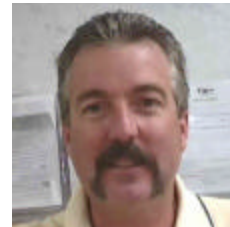
Clues:

She was born and raised in Florida.
She is going to college to learn Audio and Video.
She loves movies and relaxing.

Do you have a photo that you think will stump the employees? Please feel free to submit your photo of yourself in your early years. We all know that you still have those prom pictures hanging around. So lets dig those old photos out and see who we can stump. If you can stump everyone, you will win the prize.

A special thank you goes out to the following for their correct submissions.

Kathy Caltagirone	Trudy Main
Tony Caraway	Suzie Morris
Bobby Clark	Dee Perez
Gloria Gevers	Kathy Perez
Stefanie Griner	Debbie Philipsen
Vera Hill	Paul E Rhodes
Noah Johnston	Toni Robinson
Herb Knight	Keith Yocum



Who's that Kid Submission Form

Name
Department
Extension
Your Guess

October / November 2003

Please submit separate entries for each guess by the end of the 3rd week of the month. The drawing will be held at the committee meeting on the 4th Thursday of the month. The winners will be listed in the next issue of the Point of View. There will be a maximum of 3 winners awarded with prizes from the new FAAO Internet Store.



The Point of View is a Florida Auto Auction of Orlando Employee publication. All articles are reviewed by the committee prior to publication. The committee reserves the right to edit all article submissions for length and content. The committee is not responsible for any omissions or deletions contained within this publication.

"FOR THE EMPLOYEES BY THE EMPLOYEES"

11801 West Colonial Drive
Ocoee, Florida 34761

Phone: 407-656-6200
800-337-8491
877-888-FAAO

Web: FloridaAutoAuction.com
To reach the Human Resource Dept on
the web go to HR.FAAO.COM.



Submission Guidelines

As you may have noticed, our newsletter has a new name and slightly different emphasis. It's **your** newsletter and we're counting on you for articles and ideas.

The best way to submit an article is in Microsoft word format. For the sake of consistency, please use Times New Roman font, set to 10 pts. Also set the margin to justified. If you do not have access to word, a plain text file is acceptable as well. This can be created using notepad or word pad. If you do not have access to a computer, hand written submissions are okay too, just make sure we can read them.

Articles must be submitted by the 3rd Monday of each month. Please include with the submission the name of the author, the department and your extension.

Please understand that there may not always be room for your article. If we run out of space we will fit it into the next issue.

And, most important, **please share** your copy of the newsletter. We can save a few trees by not printing one paper for every person. Read it and pass it on to a co-worker.

Thanks

Committee Members

Factory

Kelly Bell
Howard Meadows

Human Resources

Nancy Di Fabio—*Editor in Chief*
Phyllis Hassee

Internet

Mike Johnson
Amy Wimberly

Lease

Annetta Allen

Limo

Dorothy Jones

MAFS

Lynn Harper
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