MANHEIM'S FLORIDA AUTO AUCTION OF ORLANDO

Special points of interest:

- **Employee Spotlights**
- **Employee Birthday List**
- **Your Guardian Angel**
- **Calendar**

Volume 3 Issue 3
September 2004

POINT OF VIEW

"FOR THE EMPLOYEES BY THE EMPLOYEES"

Arbitration Breaks Record!

Submitted by: Louis Fazio, Jr., Community Relations Manager

Florida Auto Auction of Orlando's 32nd Anniversary Sale provided **A LOT** of big numbers … but one that got everybody's attention was the Post Sale Inspection results (handled by the Arbitration Department), when they broke their own Post Sale Inspection record of 911 from last years' Anniversary Sale. This year, the team recorded 1062 Post Sale Inspections and had every one **completed** by 10AM the day after the sale.

Tony Caraway, the Arbitration/Post Sale Inspection Manager said that he received numerous compliments from both Dealers and Transporters who appreciated the prompt and efficient service. Tony also said that this was a combined team effort with the superb assistance from Operations, Recon, National Accounts and ALL Departments at FAAO. Everyone pitched in, stayed late and contributed to making this a huge success.

The Arbitration/Post Sale Inspection Department is scheduled for a new facility by the end of this year. With modern equipment, larger and more efficient lifts and expansion of the test track, Tony expects to see the number of Post Sale Inspections increase considerably in the very near future.

Congratulations to Tony Caraway, Noah Johnston, Aaron Holtz, Suzie Morris, Dee Perez, Debbie Phillipson (not pictured), Buddy Driggers, Herb Knight, Sharon Baxter and all of the FAAO Employees who did such a GREAT JOB!

Back Row, L to R: Tony Caraway, Aaron Holtz, Herb Knight, Sharon Baxter, Noah Johnston Front Row, L to R: Dee Perez, Suzie Morris, Buddy Driggers

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ONLINE APPAREL STORE

Purchasing

All items are sold on the Internet only.
Sample items can be viewed in the Sales & Marketing Office.
Items are sold at cost plus sales tax.
All purchases are on a Credit Card basis only.

Shipping & Delivery

Any order placed prior to 4:00 pm on Friday can be picked up the following Tuesday in the Human Resources Department.
or
Items can be shipped directly to you with an additional charge.

Directions

Simply go to www.FloridaAutoAuction.com
From the home page select "Related Services", Select "Apparel Ordering"
All Questions can be directed to the
Technology Department ext. 5682

Your Guardian Angel

We would like to wish the following employees a speedy recovery and a safe return. You are all missed here at FAAO.

Anneta Allen
Betsy Abbatiello
Jacob Brunson
Dena Graham
Judy Jackson
Buffy Moritz
Bill Sullins
Charlie Shott
Neal Wood

If we have missed anyone, please accept our apologies. We truly did not do it on purpose. If you are aware of someone who should be added to our list, please let us know.

Thank you

Christine and M.L.,
We would like to give you a big thank you for all the hard work you do here at FAAO. You make sure we all have what we need, sometimes even before we know we need it. When we request something, you fill that request ASAP or let us know right away that you are working on it. You even fix things we didn't even know were broken! We appreciate all your hard work to keep things going smoothly here.

Chyrl Durling

I wish to send out a great big THANK YOU TO Joan Clermont and Donna Kneaskern for all their hard work and support.

Margaretta McKenzie

The Collision Center would like to thank the following employees for using their facility: Betty Skipper, Virginia Miller, Ralph Irizarry, Annie Owens, and James Mercurio.

We would like to Acknowledge Annie Owens from mail out for her constant willingness to help customer and employee. We appreciate the kindness she always shows in doing her job well. She has stepped in and learned at an incredible rate and does it with joy.

Amy Johns and Julie Shuman

FAAO Co-ed Softball Championship

Congratulations to the winners of the FAAO Softball Championship: National Accounts!

The game, held Friday, August 27 at Adair Park in Ocoee, was umpired by Jack Peifer.

The winner of the 50/50 drawing was Brad Dreffer of Operations. Congratulations, Brad!

Keep watching future issues for information on the next softball championship.

Christmas Parade Float Meeting

Article from: Gloria Gevers, Operations

Everyone's invited!!!!!!!!!!!!!

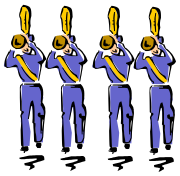
There will be a meeting for the Christmas Parade Float on Wednesday 9/22 at 9 a.m in the main office behind Joan Pike's office.

There are no special themes that we know of, so bring your ideas.

At this time we are doing both Winter Garden in Ocoee again.

Please pass the word to the people that do not get e-mail.

GLORIA EXT-4324 IF YOUHAVE ANY QUESTIONS.



Helpdesk

Getting Help is **E*A*S*Y**

The help desk system we use is designed to make sure that everyone gets the help they need in a timely fashion, and that information is available to you regarding the status of your request. The centralized system is a proven way to collect requests, prioritize them and address them.

Explain your problem, in detail. If you are receiving a particular error message from your machine, write it down and read it to us when you call to report the problem. If you are trying to use a specific printer, include the printer number in your request, of if it is an AS/400 problem, report the specific menu and option you are using.

Ask. If you are calling to ask a question, go ahead and ask. The person answering the phone may know the answer. If they don't, they will be able to do some research and find an answer for you.

Self Service. By using the Help Desk website, you may be able to find answers to some of your problems. This website contains a searchable knowledge base of common problems and solution. Click on the Online Helpdesk link at http://faaoweb. You can also check out the Did you Know section @ http://faaoweb for quick tips, shortcuts and FAQs.

You. The system is designed with you in mind. Giving you the tools to get answers quickly and easily is what we are all about. From the many options to submit your request, to quick and easy status checks and notifications of completed requests, all designed to get you back to what is important; getting your job done.

Welcome!

We would like to welcome the following employees to their new departments:

Dealer Registration
Brandon Main

Inventory Control
Ryan Shipley

MAFS
Myrtie Penick
Sharon Baxter

FAAO would also like to extend a welcome the following new employees:

Accounting Robert Schneider

Arbitration Amanda Psenisky

Dealer Services Andres Bailez
Victoria Johnson

Security Walter Kerlin
Joseph Sperow

West Orange Body Shop
Alexander Burgos,
Tammy Jones,
William Tillman, Jr

FAAO Detail Pierre Mays

Factory Detail Jerry Quarterman
Tanya Rich
Ronnie Thornton
Robert Williams

Collision Center Management
Frank Jumpe
Mitchell Salomon

Collision Center Body Shop
John Bernosky
Matthew Danielson
Christopher Giordano
William Gittere
Anthony Lancaster
Julio Reynoso Luna
Martin Rodriguez
Saul Torres
Adriano Vanegas
Esteban Velez
Wilfredo Zayas

Collision Center Administration
Brandi Dunham

FAAO Manufacturing Management
Charles Rydzewski

FAAO Manufacturing Body Shop
Brian Psenisky
Glenn Richmond

Employee Discounts

January 2004, our Community Relations Department launched a new Employee Discount Program. Currently, the Community Relations Department is working on verifying which businesses are offering a discount to FAAO employees and the terms of the discount. Please check future issues of the Point of View for new information.

Remember, you must show your FAAO employee ID to receive any discounts!!

Hiawassee Ale House, Orlando offers a 10% discount on non-specials. Discount valid through December 2004.	**Dixie Stampede** offers $5 off adult admission and $2 off child admission. See Louis or Darlene for coupon.
Beef O'Brady's Winter Garden 15% discount offered from 11am to 4pm ONLY.	**Sobik Subs, Ocoee-Apopka Rd** 10% discount offered. Discount valid through December 2004.
Contours **Express Ladies Only Fitness &Weight Loss Studio** located in the Publix Plaza at Clarke & Silver Star Rd, offers $100 off enrollment fee. You must show your FAAO ID Badge. For more information, call 407-294-3900. Discount valid through December 2004.	**Froggers Grill & Bar Turkey Lake /Conroy & Turkey Lake Rd and Apopka/Rock Springs & Welch Rd. locations** 10% off all regular priced menu items. Also $2 Domestic bottle beer, Domestic 16 oz. Pint draft, Well Liquor drinks, Call Liquor Drinks, and House wine (DINE IN ONLY)
Paramount Health Club at 491 W. Silver Star Rd in Ocoee, offers $20 per month or 1 month free with purchase of a 6 or 12 month membership. For more information, call Minnie at 407-654-7300. Discount valid through January 2006.	**Berkshire West Apartments—Winter Garden—**Offers a 5% discount off the marketed rate. See Contact Lisa Hersey at 407-877-7725 for details. Also see full page ad in July/August edition of Point of View newsletter.
Evette Torrez Interiors located at 509 S. Dillard Street, Winter Garden is offering a 10% discount to FAAO employees until further notice. Call 407-718-6265 for details.	**Shaw's Flower's & Gifts** located on Plant St in Winter Garden, offers a 10% discount off every order. Discount valid through January 2005. www.shawsflowerswintergarden.com
International House of Pancakes—Winter Garden—Is offering a 10% discount. Discount valid through March 31, 2006.	For up to date information on Employee Discounts, visit the Local Discounts sections of the FAAO intranet website at http://faaoweb/

Humor

Submitted By: Margaretta McKenzie, Inventory Control

Cut above the Rest

WHEN a customer slid into the barber chair, the barber asked him how he wanted his hair cut. "Make it short," the customer replied, "with a bare patch above my left ear, but longer on the right side so that it covers my right ear. I also want my left sideburn above my left ear and the right sideburn below my right ear." The barber looked puzzled and said, "I don't think I can do that." The customer replied, "I don't know why not--that's the way you cut it the last time I was here!"

Tub of Fish

MAUDE was busy in the kitchen when a neighbor dropped in to ask how everything was going. "I'm worried about Jake," Maude said. "Every morning, he gets up, puts on his boots, takes his fishing pole and goes fishing in the bathtub." The neighbor replied, "That's terrible. Why don't you take him to the doctor?" Maude answered, "I don't have time--I'm too busy cooking all the fish."

Fowl Warning

TWO MEN were painting a barn, one on a ladder and the other on the ground. The man on the ladder spilled a can of paint and quickly yelled, "Quack, quack! Gobble, gobble!" "What does that mean?" asked the other, now drenched in paint. "Duck, turkey!" he replied.

What Did He Say?

A RETIRED COUPLE, returning from a long trip, stopped at a country service station some 100 miles from home. The following conversation ensued:
Elderly attendant: Shall I fill 'er up?
Husband: Yes, please.
Wife (in a screeching voice): What did he say?
Husband: He said, "Shall I fill 'er up?"
Attendant: Shall I check the oil?
Wife (still screeching): What did he say?
Husband (quietly): He said, "Shall I check the oil?"
After the tank was filled, the oil checked and the bill paid, the attendant came back to give change.
Attendant: Thanks for stopping. Where are you folks from, anyway?
Husband: We live in a town about 100 miles down the highway.
Attendant: I grew up in that town. The most miserable girl I've ever known lived there.
Wife (in the same tone): What did he say?
Husband: He said he thinks he knows you.

Vizcaya Lakes Apartments

Is Offering FAAO Employees
No Application Fee and $50 off Security Deposit
In addition to current Move-In Specials

Our Community Features:
Private 19-acre Lake
Playground
2 Sparkling Pools, Spa & Cabanas
Resident Activities
Fitness Center with Pre-Cor Equipment

Our Apartment Homes Feature:
Spacious interiors
Extensive natural lighting
Energy efficient kitchens
Contemporary white cabinetry
Wall to wall carpeting

FLOORPLANS	
Starting Price based on 12 mo. lease	
1 Bedroom/ 1Bath	$545
1 Bedroom/ 1 Bath	$620
2 Bedroom/ 1 Bath	$720
2 Bedroom/ 1 ½ Bath	$750
2 Bedroom/ 2 Bath	$795
2 Bedroom/ 2 Bath Solarium	$810

For Additional Information
CONTACT:
ROBIN HAYS
Leasing Consultant
Phone: (407) 522-4442
Visit www.apartmentguide.com
then type in Vizcaya Lakes

Prices and Terms Subject to Change Without Notice

How to spy on spyware

Submitted By: Chad Cutcher, Systems Support

What is spyware?

Spyware is software that collects personal information from your computer without your knowledge. The information it collects can range from the web sites you visit to more sensitive information such as usernames and passwords. You could be the victim of spyware if you download music from file-sharing programs, free games from sites you do not trust, or other software from an unknown source. Spyware is often associated with the software that displays advertisements, called adware. Some advertisers may covertly install adware on your system and generate a stream of advertisements that can clutter your screen and affect your productivity. They also may contain material you might find inappropriate. The extra processing required to track you or to display advertisements can hurt yourcomputers' performance.

How can I prevent this?

The best defense against spyware and adware is not to download it in the first place. Here a few tips that may help guard you against this software:

Install software from only Web sites you trust.
Before you download anything, ask yourself if you feel comfortable doing business with that web site. If not , do some research by asking friends, or checking with a resource you trust.

Read the fine print
When you install any program make sure you read the messages on each window before you click "Agree" or "OK." You should also read any license agreements or privacy statements associated with the software.

Be wary of popular "free" music and movie file-sharing programs.
When you install file-sharing programs you are literally leaving your front door open.

Make sure Windows is up to date
You can do this by visiting Windows Update and enabling Automatic Updates.

Software to remove spyware and adware

There are many programs out on the market to remove this type of software, the two I recommend using is Adaware and Spybot. You can find both at **WWW.DOWNLOADS.COM**
When at this web site, do a search for Adaware and download it to your computer, and do the same to get Spybot. After download, install them to your computer. after the installation you will want to update each. To update Adaware just click on the little globe icon that is located to the top right hand side. It will connect to the internet and update all the current information.To update Spybot just click on the little globe located to the left hand side of your screen. After installing the update, make sure to run both programs on a regular basis.

The Market Place

WANTED

Your Market Place Ad. If you have anything that you want to get rid of, remember the Market Place. You may place your ad in the Point of View at NO CHARGE to you. Contact **your Department Committee Member.** If you do not have a department committee member, you may stop by the Human Resource office for a submission form.

Florida Auto Auction is not responsible for any items sold or purchased through the Market Place.

FOR SALE: Gas Fireplace, vented. Never installed. Includes ceramic logs. $275.00 Please contact Ellie in main office extension 2230, or phone 407-970-0781.

WANTED: Pontoon Boat trailer. Call Patty ext 2338

FOR SALE: Kenmore freezer top refrigerator with icemaker. Asking $300 o.b.o. Contact Stephanie at 2349

RIDE-SHARING: If anyone is interested in ride sharing from Seminole County, please contact Brad Dreffer at (407) 324-7188.

Power Acoustik Amplifier G320-2
2 channel 320W Max. Features: Mosfet, Bridgeable, Crossover, HPF/LPF, Bass Boost, 2 OHM Stable. Comes with 6g power wire, 6g ground wire, RCA plugs, 6g speaker wire, REM wire, manual, box, and copy of receipt.

Also, Rockford Fosgate 12" sub woofer HE series 400watt max. Comes with a sealed box, manual, box, and still has warranty from best buy. Both Items are to be sold together **NOT SEPARATE**

If interested call James at (321) 229-1563

September Birthdays

Happy Birthday to all of our Employees celebrating their birthday this month.

Dept	Name	Day
Arbitration	Holtz, Aaron	1
Security Guards	Raley, Charles	1
Drivers	Miller, Richard	2
Drivers	Lamoreaux, Donald	3
National Accts	Pumphrey, Tammy	3
National Accts	Norris Jr., James	3
Security Guards	Diaz, Elidio	3
Safety/Security	Correia, Joseph	3
Drivers	Ward, Jackie	4
Limo	Larue, George	4
MAFS	Harper, Lynn	4
Block Clerks	Velazquez, Heaven	5
Dealer Services	Ramirez, Cesar	5
Security Guards	Burgess, Vernon	6
Receiving Gate	Brienza, Penny	7
FAAO Body Shop	Harp, Sherman	7
Security Guards	Higgins, Carol	8
Factory Detail	Williams, Robert	8
Drivers	Lawson Jr., John	9
Drivers	Goetz, Karen	11
National Accts	Clark, Robert	12
Drivers	Roberts, Casandra	13
Main Office	Borg, Shirley	13
Collision Center	Salomon, Mitchell	13
National Accts	Durling, Chyrl	14
Drivers	Anderson, Jacquelyn	15
Drivers	Sullins, William	15
National Accts	Madden, Christopher	15
Safety/Security	Pauline, Phillip	15
Outside Sales	Giles, William	15
Mechanics Shop	Swindle, Penny	15
Drivers	Styczynski, Frank	16
National Accts	Alford, Carla	16
National Accts	Koppenhaver, Alison	16
Drivers	Doyle, Alice	17
Block Clerks	Zeigler, Stacy	17
Collision Center	Strickland, Chelsea	17
Registration	Derry II, Paul	19
Main Office	Gonzalez, Tatiana	19
Collision Center	Carby, Jacqueline	19
Drivers	Needham, James	20
Mechanic Shop	Calhoun, Ernest	20
Drivers	Firden, Sherman	21
FAAO Detail	Williams, Nicole	21
Operations	Prince, Thomas	22
Registration	Osley, Dotty	22
Main Office	Campbell, Linda	22
Main Office	Evans, Rita	22
National Accts	Notaro, Rebeca	23
Main Office	Gonzalez, Tania	23
Security Guards	Gatica, Mitci	23
Drivers	Fagan, Joseph	24
Coll. Ctr. Body Shop	Velez, Esteban	24
Drivers	Armstrong, Dawn	25
National Accts	Gaddis, Terry	25
National Accts	Grimes, Danon	25
National Accts	Klick, James	25
Drivers	Mowrer, Robert	26
Drivers	Pollock, Martin	26
Dealer Registration	Rose, Neeta	26
Human Resources	Kirk, Alethea	26
Puerto Rico 1	Albarran, Carmen	26
Factory Detail	Alford, John	26
Factory Detail	Mackroy, Johnnie	26
Drivers	McNulty, Arnold	27
Arbitration	Johnston, Noah	27
Senior Management	White, Charles	27
Drivers	Powell, Karen	28
Drivers	Steinke, Alta	28
National Accts	Tyner, Carmella	28
Mechanics Shop	Pooran, Subhacharran	28
Lot Operations	Norris, James	29
Coll. Ctr. Body Shop	Gittere, William	29
National Accts	Rodriguez, John	30
Main Office	Baldwin, George	30
Systems Support	Mercurio, James	30

Happy Birthday to all!

HR Corner

Submitted by: Lisa Kirk, Human Resources

INSURANCE

This year, Flex Annual Open Enrollment will take place November 1-12. If you are making any changes or contributing to a spending account for 2005, please make those changes during that time. Please review this Flex 2005 Enrollment Sheet for plan and price changes. If you elect not to make any changes, the plan will roll over exactly as it was for 2004 with the exception of the Spending accounts. You must allocate the dollars you want for the spending accounts each year. Just remember, if you don't use it you lose it. The Aetna Medical plan rate will increase by 15% for both deductible options, but since Cox will also increase the number of medical Flex credits by 15%, the impact to you will be minimal. The Scheduled Dental plan rate will increase by 2.5% and the comprehensive dental plan will increase by 12%. Again, Cox will lessen the impact of this rate change by increasing the number of dental Flex credits by 2.5%. The rates for employee life insurance will increase by 5% and the rates for spouse life insurance will increase by 20%.

Effective October 1, 2004, Aetna Rx Home Delivery will replace Express Pharmacy Services as the new Mail-Order Drug Program provider for Aetna Medical Plan participants. Participants in the Plan's Mail-Order Drug Program will not experience a change in the mail-order drug service or co-pays ($30 for brand name and $20 for generic for up to a 90-day supply) because of this transition. You can fill any active prescriptions with available refills without getting a new prescription written.

You will receive a mailing in September outlining the change. This mailing will include a new Aetna Rx Home Delivery brochure.

401K

Be on the lookout 401K open enrollment is November 1-19th. Please make any changes to your contribution percentage during that time. Your changes will become effective in January.

Humor

Submitted by: Margaretta McKenzie, Inventory Control

One year's anniversary sale, I found myself scanning cars at the front gate with security. There was a tremendous backup of traffic that never seemed to end. Dealers, transporters, and guests were yelling and complaining, but they didn't faze me. Scan; check VIN, open trunks, and chase cars trying to go out the employee's gate. Suddenly, an engine roared, black Impala shot up to the employee exit, I chased the culprit yelling "close the gate." "BANG" the gate closed and I caught up to the fellow, seeing that there was a guest pass on the dash board I ordering him to get back in line and wait like everyone else. But, but, but, the man stuttered, "I'm in a hurry and have to get to the airport". "You and most of these people" I remarked. You need to back this car up and wait like everyone else." The poor fellow looked at me as if he knew he lost the battle. I was not about to budge an inch. Ralph; hearing the commotion, started walking over to us. The man shouted, "Ralph, can you help me please". I handed him over to Ralph then went back to scanning. After the dust settled; Ralph came back to me and asked. "Do you know who that was? "No!" I replied, "He was some fellow who was trying to skip the line so that all these people can get angrier". "That was David Young." "So, who is David Young" I ask. In other words, Ralph stated "that was Charlie White's boss."

Newsletter Information

Would you like to say thank you to someone for his or her help? Do you have a storm experience you would like to share? Give your story to your departments' committee member or drop it off to me by September 27, 2004 for October's newsletter.

* * * *

The next meeting Committee Meeting will be September 23 at 2pm in the Conference Room.

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Deadline for Articles for the October Newsletter will be September 27, 2004

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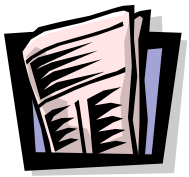
We are in need of contributors to the Point Of View. This newsletter is for the employees by the employees.



Community Relations Connection

Article by: Louis Fazio, Jr.

Hello from the Community Relations Department! As always, we have been busy working within the community.

The most recent event was the West Orange Political Hob Nob event held at our own Remarketing Facility on Thursday, August 26, 2004. Thank you to all that participated, specifically Operations, Maintenance, Security and the Community Relations staff. We had over 400 people in attendance to predict our next President and other local, state and national races. This was the first time that FAAO hosted such an event, and we were the only indoor Hob Nob that I know of within the region. According to the West Orange Chamber, the City of Winter Park enjoyed our Hob Nob and the fact it was indoors, that they are going to investigate for the next election cycle. Please remember to vote in the State Primary election on ***Tuesday, August 31st*** and then again for the general election on ***Tuesday, November 2nd***

We would also like to extend a big ***THANK YOU*** to all for making the "Maxey Elementary Back to School Drive" a huge success.

Another community event we are diligently working on is the Ocoee Founders' Day, which will be a two-day event this year, held on Friday and Saturday, October 15 & 16. Please watch for details around the auction or check with your Manager for further information. I will be high-stepping it again by participating in the Founders' Day 5K Walk/Run on ***Saturday, October 9th,*** to benefit Health Central Foundation, specifically Health Central Park and the School Nurse Program. This year I have purchased a new walker called "Up & Go" that allows me to ambulate more independently. As such, I will begin the race at 5:30 am at the West Oaks Mall. I would love to see my fellow FAAO employees that day! Please mark your calendars for ***October 9th*** … the finish line is at the West Oaks Mall adjacent to J.C. Penneys, and I should end at approximately 8:00 am.

We are again participating in the American Cancer Society West Orange Relay for Life for 2004/2005. Gloria Gevers is our co-chair for the FAAO team, along with representatives from Sales & Marketing, National Accounts, Operations, Arbitration, Security, Technology, Collision Center, Main office and Community Relations departments. If you or one of your fellow workmates would like to participate, please contact the Community Relations department for information. (Ext. 7744- Louis, 3501-Darlene, 3539-Justin or 4739-Bob.) We need everyone's involvement to make this year a success.

On ***Friday, November 5th,*** we will be hosting our FAAO Relay for Life Team Luau, which should be a fiery good time. There will be Polynesian dancers from Kalena's Polynesian Ohana providing an authentic Polynesian dance as part of our entertainment. We will also have a DJ, door prizes, terrific food provided by Atlantic Food Service and prepared by Mike Mannion in National Accounts. Tickets are $25 per couple and $15 for an individual … BYOB. If you missed it last year, you may have heard what a great time everyone had, and the food was fantastic!

On the political front, I had the opportunity to attend Bill Cowles' Re-election kick-off party, along with an "Ax the Tax" event where our State Representative Randy Johnson received the prestigious "Ax the Tax Thomas Jefferson Award" for his work on State budget and fiscal responsibility.

Please be on the look out for these upcoming events:

Food drive to assist Edgewood Children's Ranch after Hurricane Charley;

Health Central Foundation Gala to benefit the School Nurse Program (Sept. 18th);

Christmas Parade Float first meeting is Sept. 22nd @ 9:00 am in Main building;

Celebration renaming the 429 interchange sponsored by the City of Ocoee (tentatively scheduled for October 20th); Ocoee/Winter Garden Christmas Parades, Saturday, December 4th; and

Children's Sale to benefit The Russell Home and Edgewood Children's Ranch on December 21, 2004.

So long for now from the Community Relations Department … make it a great Community day!

Louis Fazio, Jr.

PLEASE MAKE SURE HUMAN RESOURCES HAS YOUR CURRENT ADDRESS AND PHONE NUMBER IN CASE OF AN EMERGENCY!

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Diagnostic charge ……...One hour labor
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Lube, Oil, Filter…….22.99 avg.

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Four Wheel Alignment	Brake Service and Repairs

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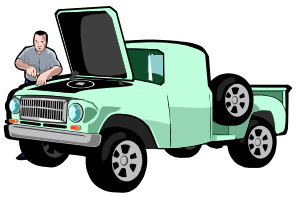
Fax 407-877-5278

Or

620 Story Road
Ocoee, FL
Ph. 407-905-7903
Fax 407-905-7915



September 2004

SUN	MON	TUE	WED	THU	FRI	SAT
* See Community Relations Connection for Details			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16 POV Committee Meeting 2-3pm	17	18 * Health Central Foundation Gala
19	20	21	22 Christmas Parade Float Meeting 9am	23	24	25
26	27 POV Article Deadline	28	29	30		

Fun & Games

FLORIDA AUTO AUCTION OF ORLANDO

WORD SEARCH

A	B	E	P	E	C	I	H	F	U	M	O	N	P	G	E	K	C	A	D	O	O	E	I
U	R	A	O	S	G	N	E	P	Y	H	P	A	R	G	I	L	L	A	C	B	Q	R	J
F	S	F	K	P	A	J	U	K	D	N	R	P	U	T	U	G	K	U	A	D	A	E	H
P	U	I	U	U	I	B	W	B	Q	P	A	S	C	D	A	E	W	L	D	S	G	I	D
G	T	S	C	S	K	D	U	M	Y	E	Y	D	R	Q	C	N	Y	E	B	K	H	S	Q
J	E	R	O	C	W	C	O	L	O	R	P	E	N	C	I	L	S	H	O	D	K	W	A
K	J	E	O	B	H	O	A	N	K	G	A	T	R	N	T	M	I	R	Y	C	U	L	S
O	N	V	D	Y	O	N	B	P	T	K	R	O	M	A	N	F	T	K	I	Q	J	V	M
I	B	O	X	E	N	E	E	L	K	U	S	S	O	U	S	O	Q	T	S	W	C	R	V
E	R	C	S	N	A	U	K	H	S	C	S	R	B	X	M	E	S	K	T	E	G	O	O
K	X	K	C	M	S	M	G	R	A	K	A	F	O	J	W	E	R	M	A	K	N	T	N
T	M	O	T	C	U	M	F	F	R	S	R	B	M	S	U	S	E	S	R	L	Y	C	D
U	A	O	B	R	U	P	A	W	L	K	Y	B	P	L	S	C	I	R	C	I	O	A	G
I	D	B	T	H	Y	S	Y	I	M	L	A	J	G	A	Z	I	N	A	Y	Q	U	R	A
U	E	O	B	S	C	J	C	P	P	T	P	N	S	W	U	K	C	F	S	D	D	T	H
S	J	I	A	E	W	N	K	P	S	N	A	R	S	G	O	G	E	S	K	N	H	O	O
M	S	F	C	Y	E	J	U	P	U	A	E	C	O	O	Q	H	Y	R	U	L	E	R	G
K	A	A	O	P	G	S	K	L	N	D	K	A	B	K	I	A	D	E	D	M	L	P	M
C	D	W	P	S	P	I	P	Y	N	U	Z	E	K	M	N	H	O	D	C	E	O	W	E
J	K	I	U	M	S	B	Y	I	W	N	T	J	D	B	U	R	U	L	F	V	J	U	L
E	C	L	E	K	O	O	B	E	T	O	N	N	O	I	T	I	S	O	P	M	O	C	W
U	A	O	N	S	Z	C	P	C	N	K	P	U	V	K	V	Q	P	F	V	B	D	N	C
G	C	P	T	J	R	R	S	L	C	N	A	M	E	U	Y	I	C	R	A	D	E	G	N
R	E	I	H	A	L	H	A	B	I	H	N	B	H	Y	V	O	D	W	R	J	W	I	S
A	G	M	Y	G	K	R	R	T	M	Y	O	I	A	Q	I	K	V	E	P	U	B	U	C
N	I	O	W	H	I	T	E	O	U	T	J	S	C	S	R	P	P	U	R	T	J	A	S
P	N	O	D	P	T	R	E	Z	I	T	I	N	A	S	D	N	A	H	W	S	R	M	J
S	C	E	S	J	F	D	G	L	G	Q	J	T	F	H	P	U	R	P	P	L	E	S	B
A	I	U	K	O	I	M	E	K	O	E	C	I	R	A	T	E	U	D	E	A	G	U	O
R	H	P	B	J	P	C	A	D	B	P	N	L	K	B	O	S	P	S	B	R	S	P	N
O	A	C	O	N	S	T	R	U	C	T	I	O	N	P	A	P	E	R	M	L	J	E	C
X	R	E	U	H	C	F	R	U	H	D	F	G	E	L	K	D	M	G	I	U	N	O	R

School Supplies

ackpack	**Compass**	**Erasers**	**Lunch Box**	**Ruler**
inders	**Composition Notebook**	**Folders**	**Paper**	**Scissors**
ook Covers	**Construction Paper**	**Glue Stick**	**Pencils**	**Spiral Notebool**
alligraphy Pen	**Crayons**	**Hand Sanitizer**	**Pens**	**Supply Box**
olor Pencils	**Dividers**	**Kleenex**	**Protractor**	**Whiteout**

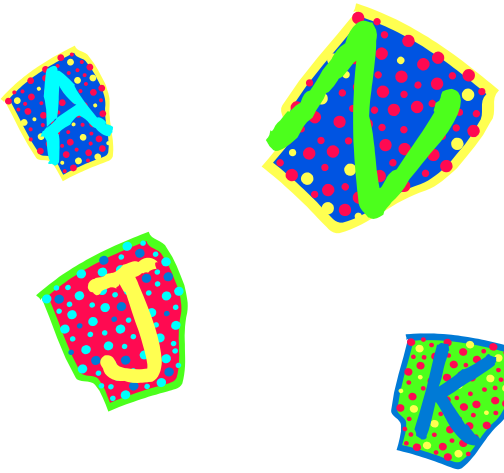
Fun & Games

Alphabet Soup

Submitted by: Catherine Ramsey, Operations

Use only one letter of the alphabet to identify the following: Example: A question? = Y

1. A vegetable?
2. A drink?
3. A body of water?
4. A command to a horse?
5. A part of the face?
6. An exclamation?
7. A female sheep?
8. An insect?
9. A bird?
10. A unit of measure in printing?
11. An actor's signal?



Use two letters of the alphabet to identify the following:

1. Chilly?
2. Too much?
3. Rot?
4. Not hard?
5. Vacant?
6. Jealousy?
7. Composition?
8. Indian tent?
9. Poorly dressed?
10. Surpass?
11. An octogenarian?
12. Results?

Name
Department
Extension
Your Answers:

September 2004

Please submit separate entries for each guess by September 22, 2004. The winning entry will be chosen at the committee meeting on September 23, 2004. The winners will be listed in the next issue of the Point of View. There will be one winner awarded with a prize from the FAAO Internet Store. Winner will be chosen from entries with the most correct answers.

The Point of View is a Florida Auto Auction of Orlando Employee publication. All articles are reviewed by the committee prior to publication. The committee reserves the right to edit all article submissions for length and content. The committee is not responsible for any omissions or deletions contained within this publication.

"FOR THE EMPLOYEES BY THE EMPLOYEES"

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Submission Guidelines

As you may have noticed, our newsletter has a new name and slightly different emphasis. It's **your** newsletter and we're counting on you for articles and ideas.

The best way to submit an article is in Microsoft word format. For the sake of consistency, please use Times New Roman font, set to 10 pts. Also set the margin to justified. If you do not have access to word, a plain text file is acceptable as well. This can be created using notepad or word pad. If you do not have access to a computer, hand written submissions are okay too, just make sure we can read them.

Articles must be submitted by the 3rd Monday of each month. Please include with the submission the name of the author, the department and your extension.

Please understand that there may not always be room for your article. If we run out of space we will fit it into the next issue.

And, most important, **please share** your copy of the newsletter. We can save a few trees by not printing one paper for every person. Read it and pass it on to a co-worker.

Thanks

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	Phyllis Hassee
Limo	Dorothy Jones
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	Catherine Ramsey
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	Ruth Watts
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